

# Lea Hall

## Address

Lea Hall station  
Lea Hall Road  
Lea Hall  
B33 8JU

## Ticket office

<b>Monday:</b>	6:15 AM to 6:00 PM
<b>Tuesday:</b>	6:15 AM to 6:00 PM
<b>Wednesday:</b>	6:15 AM to 6:00 PM
<b>Thursday:</b>	6:15 AM to 6:00 PM
<b>Friday:</b>	6:00 AM to 7:00 PM
<b>Saturday:</b>	7:00 AM to 7:00 PM
<b>Sunday:</b>	10:00 AM to 1:00 PM

## General information

<b>Station Operator:</b>	WM
<b>Station Code:</b>	LEH
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times:  Monday to Friday, 07:00 - 19:00 Saturday and Sunday, 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day.  **Lea Hall Station is accredited by the Secure Station Scheme**
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	On both platforms

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	No
<b>Waiting Room:</b>	Yes
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	Yes
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<b>Name:</b>	Station Car Park
<b>Operator:</b>	Network West Midlands
<b>Spaces:</b>	28
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	10
<b>Type:</b>	Stands
<b>Location:</b>	Outside Main Station Entrance
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	In the event of engineering the bus/coach will collect from: Lea Hall Road - at the public service bus stops near to the station entrance.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	Oldbury 01215412222 Chapel 0121 552 2333 Apollo 0121 552 5050
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a>

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Booking Office Counter Note:</b>	by member of staff on duty
<b>Accessible Public Telephones:</b>	No
<b>Accessible Public Telephones Note:</b>	Public telephones are not accessible
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Step-free access to Booking Hall from pedestrian overbridge - accessed from western side via ramp and from eastern side via ramp. 34 steps down to either platform via ramp. Separate step-free entrance to Birmingham (platform 1) via ramp. Separate entrance to Coventry platform via ramp. Step-free route between platforms is 190m.
<b>Accessible Taxis:</b>	No
<b>Accessible Taxis Note:</b>	Accessible taxis are not available
<b>Accessible Ticket Machines:</b>	No
<b>Impaired Mobility Set Down:</b>	No
<b>Impaired Mobility Set Down Note:</b>	Pick up on road or in car park
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
<b>Helpline Opening Hours:</b>	Monday to Sunday 8:00 AM to 10:00 PM

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