

London Bridge

Address

London Bridge station
Tooley Street / St Thomas Street
London
SE1 3QX

Ticket office

Monday to Friday:	4:45 AM to 1:00 AM
Saturday:	4:45 AM to 1:00 AM
Sunday:	5:25 AM to 1:00 AM

Station details

Alerts

On weekdays, the busiest times at this station are generally between 06:30 and 08:00 and between 16:30 and 19:30.

General information

Station Operator:	NR
Station Code:	LBG
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	Yes
Travelcard:	Zone 1
Oyster Comments:	Oyster cards with a pre-loaded deposit only are available from ticket office. Top-up only from self-service ticket machine(s)
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Thameslink, Southeastern, Southern
Ticket Office Note:	The ticket office is located on the lower concourse.

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Monday-Friday 08:00-21:00 Saturday 10:00-18:00 Sunday 10:00-18:00
Customer Help Points:	Yes
Customer Help Points Note:	These are available on the main concourse.

Station facilities

ATM Machine:	Yes
ATM Machine Note:	ATMs are located on the lower concourse
Baby Change:	Yes
Seated Area:	No
Shops:	Yes
Shops Note:	Various shops, cafes and restaurants
Station Buffet:	Yes
Station Buffet Note:	Coffee shops (Seating available) Coffee kiosks Food Kiosks Food outlets (Seating available)

Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	On the lower concourse
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	200
Type:	Stands
Location:	Located in Station Approach.
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus services are usually found outside the front of the station. However this is sometimes subject to change. Please check engineering posters or consult a member of staff.
Taxi Rank:	Yes
Taxi Rank Note:	Taxis are available from the taxi rank outside the main doors at the front of the station at upper level. Alternative taxi facilities are situated on Bermondsey Street at the junction with Tooley Street.
Bus Service:	Yes
Bus Service Note:	The Bus Station is located directly outside the main entrance at upper level. There are also bus stops outside on Tooley Street. For further information on buses, a bus information kiosk is also located outside the main doors of the station at upper level.

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	All platforms can be accessed by lift
Accessible Taxis:	No
Accessible Taxis Note:	Taxis with ramps. There is usually one available on the rank, but if not one can be ordered through taxi drivers or by phoning Computer Cabs and specifying a taxi equipped to take wheelchairs. Tel 020 7432 1404
Accessible Ticket Machines:	No
Accessible Ticket Machines Note:	All machines are too high for wheelchair users. Staff assistance is available.
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Assistance is available to and from platforms. Please contact customer services of the appropriate train operator, 48 hours in advance: - Southern: 0800 138 1016 (textphone 0800 138 1018) - Southeastern: 0800 783 4524 (textphone 0800 783 4548) - Thameslink: 0800 058 2844 (textphone 0800 975 1052)
Helpline Contact:	Yes