

# Lancaster

## Address

Lancaster station  
Meeting House Lane  
Lancaster  
LA1 5NW

## Ticket office

<b>Monday to Friday:</b>	5:15 AM to 7:45 PM
<b>Saturday:</b>	5:15 AM to 7:45 PM
<b>Sunday:</b>	9:30 AM to 8:00 PM

## Station details

### Alerts

In the interest of reducing anti-social behaviour and ensuring passenger safety, the gate at Platform 1 at Lancaster station will remain closed until further notice. Customers are advised to use the nearby alternative entrance.

### General information

<b>Station Operator:</b>	VT
<b>Station Code:</b>	LAN
<b>Staffing Level:</b>	fullTime
<b>CCTV:</b>	Yes

### Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: TransPennine Express
<b>Ticket Office Note:</b>	Ticket machines can be found in the ticket hall and on platform 3

### Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	There are two Customer Information points, one situated on platform 3 and the other situated on platform 4, however customers are encouraged to approach any member of station staff for information.
<b>Customer Help Points:</b>	Yes

### Station facilities

<b>ATM Machine:</b>	Yes
<b>ATM Machine Note:</b>	Located on concourse Located by the ticket office
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	Yes
<b>Shops:</b>	Yes
<b>Shops Note:</b>	News agent
<b>Station Buffet:</b>	Yes
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The National key toilets are located on Platforms 3 and 4; these toilets are operated by a radar key.
<b>Waiting Room:</b>	No

<b>Waiting Room Note:</b>	Closed until further notice.
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	Avanti West Coast
<b>Spaces:</b>	165
<b>Annual Charge:</b>	£1200.00
<b>Daily Charge:</b>	£12.00
<b>Monthly Charge:</b>	£166.00
<b>Three Monthly Charge:</b>	£374.00
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<b>Go to website</b>
<b>Note:</b>	For information on how to get to the car park, plus work out the cost of your stay visit the <b>Avanti West Coast website</b> .  Different rates apply to non rail users, please speak to a member of staff.

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	135
<b>Type:</b>	Lockers
<b>Location:</b>	Platform 1 (North End), 28 Lockers, 38 Stands Platform 4 (North End), 16 Lockers, 12 Stands 8 Stand spaces outside the West entrance Platform 5, 40 Stands
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Pick Up / Drop Off at the bus stop outside the station rear entrance.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	Taxi rank can be found outside the entrance.
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <b>here</b>

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	Yes
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Lifts to All Platforms, accessible via taking the right hand entrance to the over bridge from the ticket office.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	Yes