

Kew Gardens

Address

Kew Gardens station
Station Approach
Kew
TW9 3BZ

General information

| | |
|--------------------------|----------|
| Station Operator: | LT |
| Station Code: | KWG |
| Staffing Level: | fullTime |
| CCTV: | Yes |

Ticket buying & collection

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|--------------------------------|--------------|
| Oyster Pre Pay: | Yes |
| Oyster Validator: | Yes |
| Smartcard Issued: | No |
| Smartcard Validaton: | No |
| Travelcard: | Zone 3/4 |
| Oyster Topup: | Yes |
| Prepurchase Collection: | Yes |
| Smartcard Topup: | No |
| Ticket Machine: | Yes |
| Ticket Office Note: | Ticket Halls |

Passenger services

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|---|--|
| Lost Property Contact Available: | No |
| Phone number: | 0343 222 1234 |
| Website: | Go to website |
| Ticket Gate: | Yes |
| Customer Services: | TFL Customer Services Tel: 0343 222 1234 |
| Customer Help Points: | Yes |
| Customer Help Points Note: | Not monitored at all times. |

Station facilities

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|--|---|
| ATM Machine: | Yes |
| ATM Machine Note: | Outside of Station on the Kew Gardens side. |
| Baby Change: | No |
| Seated Area: | No |
| Shops: | Yes |
| Shops Note: | Newsagent inside the station. Tesco, Starbucks, Barclays Bank, Pizza Express and other small shops. |
| Station Buffet: | Yes |
| Telephones (Cards & Coins): | No |
| Toilets: | Yes |
| Toilets Note: | Male and female toilets on the platform - no charge. |
| Waiting Room: | No |

Car parking

| | |
|---------------------|----|
| Car parking: | No |
|---------------------|----|

Cycling

| | |
|------------------------------------|-----|
| Cycle Storage Availability: | No |
| Sheltered: | yes |
| Spaces: | 28 |
| Cycle Storage CCTV: | Yes |

Other transport

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|--------------------------|--|
| Taxi Rank: | No |
| Bus Service: | Yes |
| Bus Service Note: | Please see TfL's interactive map for details of bus routes and destinations served: http://www.journeyplanner.org/im/SI-C.html |

Accessibility

| | |
|---|---|
| Accessible Booking Office Counter: | No |
| Accessible Public Telephones: | No |
| National Key Toilets: | No |
| Induction Loop: | Yes |
| Wheelchairs Available: | No |
| Ramp For Train Access: | Yes |
| Step Free Access: | Yes |
| Step Free Access Note: | Step free platform interchange requires a 600m journey via street. Use the Station Approach entrance for westbound and the North Road entrance for eastbound platform |
| Accessible Taxis: | No |
| Accessible Ticket Machines: | Yes |
| Accessible Ticket Machines Note: | Accessible ticket machines sell tickets suitable for use on London Underground services & National Rail including daily and weekly Travelcards. |
| Impaired Mobility Set Down: | No |
| Impaired Mobility Set Down Note: | Drop-off point close by with drop curb but no safe crossing. |

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