

Knebworth

Address

Knebworth station
Park Lane
Knebworth
SG3 6AT

Ticket office

Monday to Friday: 6:50 AM to 1:15 PM

General information

Station Operator: GN
Station Code: KBW
Staffing Level: partTime
CCTV: Yes

Ticket buying & collection

Oyster Pre Pay: No
Oyster Validator: No
Smartcard Issued: No
Smartcard Validaton: Yes
Oyster Topup: No
Prepurchase Collection: Yes
Smartcard Topup: Yes
Ticket Machine: Yes
Penalty Fares: Applicable Operators: Great Northern

Passenger services

Lost Property Contact Available: No
Website: [Go to website](#)
Ticket Gate: No
Customer Help Points: Yes
Customer Help Points Note: Both platforms

Station facilities

ATM Machine: Yes
ATM Machine Note: ATM located in station entrance
Baby Change: No
Seated Area: Yes
Shops: Yes
Station Buffet: No
Telephones (Cards & Coins): Yes
Toilets: No
Waiting Room: No
Waiting Room Note: Shelters available on platforms - Waiting Rooms normally available when station is staffed
Passenger Information Systems: DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking: Yes
Name: Station Car Park
Operator: Saba UK - www.sabaparking.co.uk/great-northern-railway
Car Parking Contact Available: No
Phone number: -
Website: [Go to website](#)

Cycling

Cycle Storage Availability: Yes

Spaces:	40
Type:	YES
Location:	In the station entrance
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	NO
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format can be found here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	This is a Category C station: This station does not have step-free access. Assistance Meeting Point is outside the ticket office.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Located at the front of the station
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 058 2844
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

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