

# Haslemere

## Address

Haslemere station  
Lower Street  
Haslemere  
GU27 2PE

## Ticket office

|                          |                    |
|--------------------------|--------------------|
| <b>Monday to Friday:</b> | 6:25 AM to 8:00 PM |
| <b>Saturday:</b>         | 7:00 AM to 7:00 PM |
| <b>Sunday:</b>           | 8:00 AM to 7:00 PM |

## General information

|                          |          |
|--------------------------|----------|
| <b>Station Operator:</b> | SW       |
| <b>Station Code:</b>     | HSL      |
| <b>Staffing Level:</b>   | partTime |
| <b>CCTV:</b>             | Yes      |

## Ticket buying & collection

|                                |  |
|--------------------------------|--|
| <b>Oyster Pre Pay:</b>         | No   |
| <b>Oyster Validator:</b>       | No   |
| <b>Smartcard Issued:</b>       | No   |
| <b>Smartcard Validator:</b>    | Yes  |
| <b>Oyster Topup:</b>           | No   |
| <b>Prepurchase Collection:</b> | Yes  |
| <b>Smartcard Topup:</b>        | No   |
| <b>Ticket Machine:</b>         | Yes  |
| <b>Ticket Office Note:</b>     | Outside the station entrance and in booking hall |

## Passenger services

|   |  |
|---|--|
| <b>Lost Property Contact Available:</b> | Yes  |
| <b>Website:</b>                         | <a href="#">Go to website</a>                                    |
| <b>Ticket Gate:</b>                     | Yes  |
| <b>Customer Services:</b>               | Please contact our Customer Services Department on 0345 6000 650 |
| <b>Customer Help Points:</b>            | Yes  |
| <b>Customer Help Points Note:</b>       | Help points are available on all platforms                       |

## Station facilities

|  |  |
|--|--|
| <b>ATM Machine:</b>                    | No   |
| <b>Baby Change:</b>                    | No   |
| <b>Seated Area:</b>                    | Yes  |
| <b>Shops:</b>                          | No   |
| <b>Station Buffet:</b>                 | Yes  |
| <b>Telephones (Cards &amp; Coins):</b> | Yes  |
| <b>Toilets:</b>                        | Yes  |
| <b>Toilets Note:</b>                   | The toilets are located on Platform 2/3. The National key toilets are located on Platform 2/3; these toilets are operated by a radar key. A radar key is available from station staff upon request. A 'National Key Scheme' key [RADAR] can be purchased by contacting the following. Address: 12 City Forum, 250 City Road, London, EC1V 8AF. Tel: 020 7250 3222. Minicom: 020 7250 4119. Fax: 020 7250 0212. Email: <a href="mailto:radar@radar.org.uk">radar@radar.org.uk</a> . |
| <b>Waiting Room:</b>                   | No   |

## Car parking

|                       |                 |
|-----------------------|-----------------|
| <b>Car parking:</b>   | Yes             |
| <b>Name:</b>          | Decked Car Park |
| <b>Spaces:</b>        | 358             |
| <b>Annual Charge:</b> | £1219.00        |
| <b>Daily Charge:</b>  | £9.80           |

|                                       |                                      |
|---------------------------------------|--------------------------------------|
| <b>Monthly Charge:</b>                | £127.90                              |
| <b>Off Peak Charge:</b>               | £3.50                                |
| <b>Three Monthly Charge:</b>          | £383.70                              |
| <b>Weekly Charge:</b>                 | £47.90                               |
| <b>Car Parking Contact Available:</b> | No                                   |
| <b>Website:</b>                       | <a href="#">Go to website</a>        |
| <b>Note:</b>                          | Prices are valid from 28th July 2019 |

Parking for Season Ticket Holders only until 0845 Monday to Friday.

Weekend Tickets available from 1200 Friday £7.90

Off Peak from 1600 Monday to Friday

8 Electric Vehicle Charging Points will be available from 28 July.

## Cycling

|                                    |                         |
|------------------------------------|-------------------------|
| <b>Cycle Storage Availability:</b> | Yes                     |
| <b>Sheltered:</b>                  | yes                     |
| <b>Spaces:</b>                     | 192                     |
| <b>Type:</b>                       | Compound                |
| <b>Location:</b>                   | Platform 1 and car park |
| <b>Cycle Storage CCTV:</b>         | Yes                     |

## Other transport

|  |   |
|--|---|
| <b>Location for rail replacement services:</b> | Station Forecourt off Lower Street (B2131)  |
| <b>Taxi Rank:</b>                              | No  |
| <b>Bus Service:</b>                            | Yes   |
| <b>Bus Service Note:</b>                       | Information to plan your onward journey is available in a printable format <a href="#">here</a> |

## Accessibility

|   |  |
|---|--|
| <b>Accessible Booking Office Counter:</b> | Yes  |
| <b>Accessible Public Telephones:</b>      | No   |
| <b>National Key Toilets:</b>              | Yes  |
| <b>Induction Loop:</b>                    | Yes  |
| <b>Wheelchairs Available:</b>             | Yes  |
| <b>Ramp For Train Access:</b>             | Yes  |
| <b>Step Free Access:</b>                  | Yes  |
| <b>Step Free Access Note:</b>             | Step-free category A Station - This station has step-free access to all platforms  |
| <b>Accessible Taxis:</b>                  | No   |
| <b>Accessible Taxis Note:</b>             | Accessible taxis are not currently available at Haslemere. Regular passengers can contact the Haslemere Hoppa accessible transport service on 01428 681701 (0800-1800 Monday to Friday) who may be able to provide accessible transport. |
| <b>Accessible Ticket Machines:</b>        | Yes  |
| <b>Accessible Ticket Machines Note:</b>   | All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details     |
| <b>Impaired Mobility Set Down:</b>        | No   |
| <b>Helpline Contact:</b>                  | Yes  |
| <b>Helpline Contact (Phone number):</b>   | 0800 5282100   |
| <b>Helpline Contact Note:</b>             | 24 hours a day, except Christmas Day and Boxing Day  |
| <b>Helpline Opening Hours:</b>            | Monday to Friday 24 hours<br>Saturday 24 hours<br>Sunday 24 hours  |

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