

Horley

Address

Horley station
Victoria Road
Horley
RH6 7NL

Ticket office

Monday to Friday:	6:20 AM to 7:45 PM
Saturday:	6:20 AM to 7:45 PM
Sunday:	9:10 AM to 4:45 PM

General information

Station Operator:	SN
Station Code:	HOR
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Help Points:	Yes
Customer Help Points Note:	Ticket office and platforms.

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Located outside the station
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Shops Note:	News agent Hairdresser Passport Photo Booth
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Waiting Room:	No
Waiting Room Note:	Covered areas on all platforms.
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Operator:	National Car Parks Ltd.
Car Parking Contact Available:	No
Phone number:	-
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Spaces:	76
Type:	YES
Location:	On overbridge & near side entrance to Platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	YES
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here .

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	Yes
Induction Loop:	Yes
Wheelchairs Available:	No
Step Free Access:	Yes
Step Free Access Note:	This is a Category A station: This station has step-free level access to all platforms. Assistance Meeting Point is the Ticket Office.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Located at the front of the station
Helpline Contact:	Yes
Helpline Contact (Phone number):	Please contact the helpline by phone on 0800 138 1016 or by emailing myjourney@southernrailway.com to ensure that arrangements are in place.
Helpline Contact Note:	The assisted helpline is not available on Christmas Day.
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

The information in this document was generated 12/08/2020 03:57:19