

Hitchin

Address

Hitchin station
Walsworth Road
Hitchin
SG4 9UL

Ticket office

Monday to Friday:	6:15 AM to 8:00 PM
Saturday:	6:15 AM to 8:00 PM
Sunday:	Unavailable

General information

Station Operator:	GN
Station Code:	HIT
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Northern

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	Yes
Customer Help Points:	Yes
Customer Help Points Note:	Platform 1&2

Station facilities

ATM Machine:	Yes
ATM Machine Note:	ATM located in ticket hall
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	WC available on platform 1 and 2
Waiting Room:	No
Waiting Room Note:	Waiting rooms on both platforms
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba UK - www.sabaparking.co.uk/great-northern-railway
Car Parking Contact Available:	No
Phone number:	-
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Spaces:	291
Type:	YES
Location:	Station entrance
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	YES
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format can be found here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This is a Category A station: This station has step-free level access to all platforms. Assistance Meeting Point is the the front of the station next to the night gate.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Located at the front of the station
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 058 2844
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

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