

Heysham Port

Address

Heysham Port station
off Princess Alexandra Way
Heysham Port
LA3 2XE

Station details

Alerts

This station has a very limited train service - generally only one train a day towards Morecambe and Lancaster.

General information

Station Operator:	NT
Station Code:	HHB
Staffing Level:	unstaffed
CCTV:	No

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	No

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Waiting Room Note:	canopy only
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	No
Sheltered:	no
Spaces:	0

Cycle Storage CCTV: Yes

Other transport

Location for rail replacement services: Pick Up / Drop Off in the car park outside the terminal building.

Taxi Rank: No

Bus Service: Yes

Bus Service Note: Busline 0871 200 2233

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: Yes

Step Free Access Note: Access to platform from car park up 6 steps with handrail and through terminal building or up a 15 metre ramp.

Accessible Taxis: No

Accessible Ticket Machines: Yes

Impaired Mobility Set Down: No

Impaired Mobility Set Down Note: No designated area is provided. Street set down only available.

Helpline Contact: Yes

Helpline Contact (Phone number): 0800 138 5560 text relay 18001 0800 138 5560

Helpline Opening Hours: Monday to Sunday 24 hours

The information in this document was generated 27/10/2020 12:05:22