

Hither Green

Address

Hither Green station
Fernbrook Road
Hither Green
SE13 5NF

Ticket office

Monday to Friday:	6:10 AM to 8:00 PM
Saturday:	6:10 AM to 7:30 PM
Sunday:	8:10 AM to 7:40 PM

Station details

Alerts

On weekdays, the busiest times at this station are generally between 06:30 and 08:00 and 17:30 and 18:30.

General information

Station Operator:	SE
Station Code:	HGR
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	Yes
Smartcard Validaton:	Yes
Travelcard:	Zone 3
Oyster Comments:	Oyster cards with a pre-loaded deposit only are available from ticket office. Top-up only from self-service ticket machine(s)
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	No
Customer Services:	This station has Secure station accreditation - For more information contact 0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	newspapers
Station Buffet:	Yes
Station Buffet Note:	Coffee kiosk
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	Platform 4 + 5 - Available during staffing hours

Waiting Room:	No
Waiting Room Note:	platform 4
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	56
Type:	Stands
Location:	Platform 5 & Fernrook Rd approach
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services: Towards Lewisham - Exit the station on to Maythorne Cottages. Follow the road up, and turn right in to Nightingale Grove. The rail replacement bus stop is on the **left** hand side of the road.

Towards Dartford / Orpington - Exit the station on to Maythorne Cottages. Follow the road up, and turn right in to Nightingale Grove. The rail replacement bus stop is on the **right** hand side of the road.

Taxi Rank:	Yes
Taxi Rank Note:	Taxi office in Staplehurst Road
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not wheelchair accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	This station has a degree of step-free access to the platform, which may be in both directions or in one direction only - please check details -Step free access to platforms 4&5 via steep ramps for some services to and from London. There is no step free access to Platform 1,2,3 and 6. Stepped access to platform 1 via side entrance from Springbank Road. Only stepped access via footbridge to platforms 2,3 and 6. No step free interchange between platforms.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available to book
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	There are two Ticket Vending Machine's on the station Booking Hall plus one on Platform 1
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524
Helpline Contact Note:	*Helpline closed on Christmas Day

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