

Hever

Address

Hever station
un-named road, off Hever Lane
Hever
TN8 7ER

General information

Station Operator:	SN
Station Code:	HEV
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	Yes
Customer Help Points Note:	Help Ponto on each platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	Shelters on both platforms .
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Spaces:	8
Type:	YES
Location:	On Platform 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes

Taxi Rank Note:	NO
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here .

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	This is a Category B3 station: Level access to Platform 2 (to Uckfield). Steps to Platform 1 (to London). Assistance Meeting Point is the Help Point.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Located on platform 1, which is not accessible
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Whilst there is no dedicated area, there is ample space for impaired mobility set down / pick up at the front of the station, maximum wait time of 30 minutes
Helpline Contact:	Yes
Helpline Contact Note:	The assisted helpline is not available on Christmas Day.
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

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