

Heighington

Address

Heighington station
Station Road
Heighington
DL5 6PX

General information

Station Operator:	NT
Station Code:	HEI
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	Yes
Customer Help Points Note:	Platform 1

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	There are no waiting rooms provided at the station. Shelter provided only on 1 platform.
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	No
Sheltered:	no
Spaces:	0
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Pick Up/Drop Off at the lay-by near the level crossing
Taxi Rank:	No

Bus Service:	Yes
Bus Service Note:	There is a bus stop close to the station. Busline 0871 200 2233

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Station is unstaffed. However no access problems for disabled or wheelchair bound customers as there is level access to the platforms via a level crossing. Step free access from the car park to station entrance
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Platform 1
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Step free access from the car park to station entrance
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 138 5560 text relay 18001 0800 138 5560
Helpline Opening Hours:	Monday to Sunday 24 hours

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