

Holmes Chapel

Address

Holmes Chapel station
Station Road
Holmes Chapel
CW4 8AA

Ticket office

Monday to Friday:	6:35 AM to 1:05 PM
Saturday:	7:35 AM to 1:55 PM
Sunday:	Unavailable

General information

Station Operator:	NT
Station Code:	HCH
Staffing Level:	partTime
CCTV:	No

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validator:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	No
Ticket Machine:	No
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	Yes
Customer Help Points Note:	Platform 1

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	Waiting room available during booking office hours, and canopy/shelter at all times
Passenger Information Systems:	DepartureScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Northern
Spaces:	31
Annual Charge:	£300.00
Daily Charge:	£3.00
Monthly Charge:	£30.00

Weekly Charge:	£10.00
Car Parking Contact Available:	No
Phone number:	0800 200 6060
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	4
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Pick Up / Drop Off on Station car park.
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Busline 0871 200 2233

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	Ticket office staff make every effort to provide the assistance that disabled passengers require.
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Level access from station front to ticket office and Crewe platform. Step free access from road bridge via long sloping path to Manchester platform. Access from ticket office to Manchester platform via steps to road bridge or via station approach road, then over road bridge and down path.
Accessible Taxis:	No
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	No designated area is provided. The station front may be used for set down purposes.
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 138 5560 text relay 18001 0800 138 5560
Helpline Opening Hours:	Monday to Sunday 24 hours

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