

Hagley

Address

Hagley station
Station Drive
Hagley
DY9 0NX

Ticket office

Monday to Friday:	7:00 AM to 4:00 PM
Saturday:	8:00 AM to 3:00 PM
Sunday:	Unavailable

General information

Station Operator:	WM
Station Code:	HAG
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day.
Customer Help Points:	Yes
Customer Help Points Note:	Both platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1 (shared facility for Ladies and Gents). The toilet facilities are available: Monday - Friday 07:00-16:00, Saturday 08:00-15:00 and Sunday Closed. The toilet facilities are not available when the Ticket Office is closed.
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Indigo

Spaces:	33
Annual Charge:	£290.00
Daily Charge:	£3.00
Monthly Charge:	£36.00
Off Peak Charge:	£2.10
Weekly Charge:	£11.50
Car Parking Contact Available:	No
Phone number:	0330 1235 247
Website:	Go to website
Note:	Website: https://uk.parkindigo.com/en/west-midlands-trains

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	16
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: Picks up/sets down on station car park
Taxi Rank:	Yes
Taxi Rank Note:	Roberts 01562 885781
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	1 to 1 contact with ticket office staff
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	This station has level access to both platforms via separate entrances. There is step-free access between platforms via the street.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

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