

Hackney Downs

Address

Hackney Downs station
Dalston Lane
Hackney
E8 1LA

Ticket office

Monday to Friday:	6:20 AM to 8:00 PM
Saturday:	6:20 AM to 8:00 PM
Sunday:	8:20 AM to 3:30 PM

Station details

Alerts

Un-booked assistance? No problem.

This station offers assistance to customers who have not pre-booked any passenger assistance. We recognise that some customers already travel without having pre-booked assistance. Assistance can still be pre-booked for travel from/to this station

General information

Station Operator:	LO
Station Code:	HAC
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	Yes
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	Yes
Travelcard:	Zone 2
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Greater Anglia, London Overground

Passenger services

Lost Property Contact Available:	No
Phone number:	0343 222 1234
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	0343 222 1234
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	Located on platform 1
Station Buffet:	Yes
Station Buffet Note:	Cold drinks vending machine Food vending machine
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No

Car parking

Car parking: No

Cycling

Cycle Storage Availability: Yes

Sheltered: no

Spaces: 32

Type: Stands

Location: Alongside station entrance

Cycle Storage CCTV: Yes

Other transport

Location for rail replacement services: Use Bus stop P in Amhurst Road for northbound services to Enfield Town/Cheshunt/Chingford

Use Bus stop D in Amhurst Road for southbound services to Liverpool Street

Taxi Rank: No

Bus Service: Yes

Bus Service Note: London buses operate from outside the station

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: No

Step Free Access: No

Step Free Access Note: There are steps to all platforms

Accessible Taxis: No

Accessible Ticket Machines: Yes

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 0343 222 1234

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