

Guildford

Address

Guildford station
Station Approach
Guildford
GU1 4UT

Ticket office

Monday to Friday:	6:10 AM to 10:00 PM
Saturday:	6:10 AM to 10:00 PM
Sunday:	6:20 AM to 10:00 PM

General information

Station Operator:	NR
Station Code:	GLD
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Western Railway
Ticket Office Note:	In booking hall of both entrances

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Please contact our Customer Services Department on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Help points are available on all platforms

Station facilities

ATM Machine:	Yes
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 2, next to the subway ramp. The National key toilets are located on Platform 2; these toilets are operated by a radar key. A radar key is available from station staff upon request. A 'National Key Scheme' key [RADAR] can be purchased by contacting the following. Address: 12 City Forum, 250 City Road, London, EC1V 8AF. Tel: 020 7250 3222. Minicom: 020 7250 4119. Fax: 020 7250 0212. Email: radar@radar.org.uk .
Waiting Room:	Yes
Waiting Room Note:	yes

Car parking

Car parking:	Yes
Name:	Farnham Road

Spaces:	330
Annual Charge:	£1890.00
Daily Charge:	£10.50
Monthly Charge:	£178.50
Off Peak Charge:	£5.00
Three Monthly Charge:	£535.50
Weekly Charge:	£51.90
Car Parking Contact Available:	No
Website:	Go to website
Note:	This car park is managed by Apcoa on behalf of Network Rail. For queries on car parking at Guildford Station please email Contact.Us@APCOA.com

Weekend tickets available after 1200 on Friday £9.00

Off Peak from 1115 Monday to Friday

Premium Spaces

Daily £15.20

Saturday £10.00

Sunday £2.00

Bank Holiday £10.00

Weekend ticket available after 1200 noon Friday £16.00

Off Peak from 1600 Monday to Saturday

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	378
Type:	Compound
Location:	Car parks 1 & 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Bus lay-by in Station Forecourt off Walnut Tree Close.
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	A low height ticket office counter is located within the main booking hall.
Accessible Public Telephones:	No
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	There is level access to the booking hall and all platforms from the main entrance in Walnut Tree Close. There is no step free access from the Guildford Park Road entrance. There is step free access to and interchange between all platforms via steep ramps. A staff operated powered wheelchair is available for customers. Please speak to a member of staff or our Assisted Travel team.
Accessible Taxis:	No
Accessible Taxis Note:	The taxi rank is located outside the main station entrance (platform 2)
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes

Helpline Opening Hours: Monday to Friday 6:00 AM to 10:00 PM
Saturday 6:00 AM to 10:00 PM
Sunday 6:00 AM to 10:00 PM

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