

Gillingham (Dorset)

Address

Gillingham station
Station Yard
Gillingham
SP8 4PZ

Ticket office

Monday to Friday:	6:00 AM to 6:00 PM
Saturday:	7:00 AM to 6:00 PM
Sunday:	9:30 AM to 5:00 PM

General information

Station Operator:	SW
Station Code:	GIL
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Outside the main station entrance.

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Customer Help points are located on every platform

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Buffet
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 1.
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	140
Annual Charge:	£559.00
Daily Charge:	£4.60
Monthly Charge:	£62.50
Off Peak Charge:	£3.00
Three Monthly Charge:	£187.50

Weekly Charge:	£18.50
Car Parking Contact Available:	No
Website:	Go to website
Note:	Prices are valid from 28th July 2019
	Weekend tickets available after 1200 Fridays £6.80
	Off Peak from 1200 Monday to Friday

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	34
Type:	Wheel Racks
Location:	Platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Station Forecourt, Station Road, off Le Neubourg Way (B3081)
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	Step-free category B Station - Step-free access to Platform 1 (most trains in both directions) via level access, or short ramp. Steps to Platform 2 (some trains in both directions) or step-free approximately 100m via barrow crossing with assistance only, when station is staffed.
Accessible Taxis:	No
Accessible Taxis Note:	Pre-booked only
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 5282100
Helpline Contact Note:	24 hours a day, except Christmas Day and Boxing Day
Helpline Opening Hours:	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

The information in this document was generated 21/10/2020 22:38:58