

Ferryside

Address

Ferryside station
Eva Terrace
Ferryside
SA17 5TD

Station details

Alerts

This station is a request stop.

To alight from the train, please inform the conductor or the driver of your intentions in good time.

To board the train at this station, please give a clear hand signal to the driver as the train approaches.

General information

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|--------------------------|-----------|
| Station Operator: | AW |
| Station Code: | FYS |
| Staffing Level: | unstaffed |
| CCTV: | No |

Ticket buying & collection

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|--------------------------------|----|
| Oyster Pre Pay: | No |
| Oyster Validator: | No |
| Smartcard Issued: | No |
| Smartcard Validaton: | No |
| Oyster Topup: | No |
| Prepurchase Collection: | No |
| Smartcard Topup: | No |
| Ticket Machine: | No |

Passenger services

| | |
|---|---|
| Lost Property Contact Available: | Yes |
| Phone number: | 03333 211 202 |
| Website: | Go to website |
| Ticket Gate: | No |
| Customer Services: | Contact our Customer Relations team directly via the customer webform at www.tfwrail.wales |
| Customer Help Points: | No |

Station facilities

| | |
|--|----------------------------------|
| ATM Machine: | No |
| Baby Change: | No |
| Seated Area: | Yes |
| Shops: | No |
| Station Buffet: | No |
| Telephones (Cards & Coins): | No |
| Toilets: | No |
| Waiting Room: | No |
| Passenger Information Systems: | DepartureScreens, ArrivalScreens |

Car parking

| | |
|---------------------|----|
| Car parking: | No |
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Cycling

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|------------------------------------|----|
| Cycle Storage Availability: | No |
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|---------------------|----|
| Sheltered: | no |
| Spaces: | 0 |
| Cycle Storage CCTV: | No |

Other transport

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| Location for rail replacement services: | Wait in the station car park behind the Swansea bound platform |
| Taxi Rank: | No |
| Bus Service: | Yes |
| Bus Service Note: | A variety of services is available |

Accessibility

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|------------------------------------|--|
| Accessible Booking Office Counter: | No |
| Accessible Public Telephones: | No |
| National Key Toilets: | No |
| Induction Loop: | Yes |
| Wheelchairs Available: | No |
| Ramp For Train Access: | Yes |
| Step Free Access: | Yes |
| Step Free Access Note: | Platform 1 (to Swansea) is accessible from the car park. |

Platform 2 (to Carmarthen) is accessed via a level crossing, footbridge, a short steep ramp and a non-compliant gate. A 'Harrington Hump' is located on Platform 2.

The nearest fully accessible station is Carmarthen.

| | |
|----------------------------------|-------------------------------------|
| Accessible Taxis: | No |
| Accessible Ticket Machines: | No |
| Impaired Mobility Set Down: | No |
| Helpline Contact: | Yes |
| Helpline Contact (Phone number): | 03333 211202 |
| Helpline Opening Hours: | Monday to Sunday 8:00 AM to 8:00 PM |

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