

# Filey

## Address

Filey station  
Station Avenue  
Filey  
YO14 9PE

## General information

<b>Station Operator:</b>	NT
<b>Station Code:</b>	FIL
<b>Staffing Level:</b>	unstaffed
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	Yes
<b>Smartcard Validaton:</b>	No
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	No
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	No
<b>Penalty Fares:</b>	Applicable Operators: Northern

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	08002006060
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	08002006060
<b>Customer Help Points:</b>	No

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Waiting Room Note:</b>	Waiting rooms provided on both platforms but are locked in the evening.
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	Northern
<b>Spaces:</b>	15
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	0800 200 6060
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	No
<b>Sheltered:</b>	no
<b>Spaces:</b>	0

**Location:** on Platform 1

**Cycle Storage CCTV:** Yes

## Other transport

**Location for rail replacement services:** Replacement transport will pick up/drop off at the station front.

**Taxi Rank:** No

**Bus Service:** Yes

**Bus Service Note:** There is a bus stop close to the station. Busline 0870 608 2608

## Accessibility

**Accessible Booking Office Counter:** No

**Accessible Public Telephones:** No

**Induction Loop:** Yes

**Wheelchairs Available:** No

**Ramp For Train Access:** Yes

**Step Free Access:** Yes

**Step Free Access Note:** Station is unstaffed. However no problems for disabled or wheelchair bound customers as there is level access to both platforms via a level crossing. Step free access from car park to station entrance

**Accessible Taxis:** No

**Accessible Ticket Machines:** No

**Impaired Mobility Set Down:** Yes

**Impaired Mobility Set Down Note:** Step free access from car park to station entrance

**Helpline Contact:** Yes

**Helpline Contact (Phone number):** 0800 138 5560 text relay 18001 0800 138 5560

**Helpline Opening Hours:** Monday to Sunday 24 hours

The information in this document was generated 04/08/2020 08:09:13