

Erdington

Address

Erdington station
Station Road
Erdington
B23 6UB

Ticket office

Monday to Friday:	6:00 AM to 8:00 PM
Saturday:	8:00 AM to 8:00 PM
Sunday:	9:25 AM to 4:00 PM

General information

Station Operator:	WM
Station Code:	ERD
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Outside the Ticket Office.

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday: 07:00 - 19:00 Saturday and Sunday: 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Erdington is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On both platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	4
Type:	Stands
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: Bottom of stair ramp
Taxi Rank:	Yes
Taxi Rank Note:	Star Radio 0121 373 1111 Yenton 0121 384 8181 BBs 0121 693 3333
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	None
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Ramp to platform 1 (trains to Lichfield)- 75m. Ramp to platform 2 (trains to Birminmgham)- 50m long. Step-free access to platforms via ramps and road underbridge - 160m. Ramps have handrails on one side only. Road underbridge is fully accessible for wheelchair users with railing protecting path from road.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

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