

# East Grinstead

## Address

East Grinstead station  
Railway Approach  
East Grinstead  
RH19 1EB

## Ticket office

<b>Monday to Friday:</b>	5:55 AM to 8:00 PM
<b>Saturday:</b>	6:20 AM to 8:00 PM
<b>Sunday:</b>	7:45 AM to 4:00 PM

## General information

<b>Station Operator:</b>	SN
<b>Station Code:</b>	EGR
<b>Staffing Level:</b>	fullTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: Southern

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	Yes
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	Yes
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	Yes
<b>Shops:</b>	Yes
<b>Station Buffet:</b>	Yes
<b>Station Buffet Note:</b>	Coffee kiosk
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	Yes
<b>Waiting Room:</b>	No
<b>Waiting Room Note:</b>	There is a waiting area on the concourse and on platform 1 .
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	Saba UK - <a href="http://www.sabaparking.co.uk/southern-railway">www.sabaparking.co.uk/southern-railway</a>
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	-
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Spaces:</b>	96
<b>Type:</b>	YES
<b>Location:</b>	Located to the right of the station building.
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	YES
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a> .

## Accessibility

<b>Accessible Booking Office Counter:</b>	Yes
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	Available during staffing hours. Radar key controlled.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	This is a Category B3 station: Step free access to platform 2 (most trains to London). Footbridge with steps to platform 1. Interchange between platforms is possible via country end crossing boards for manual wheelchair users with staff assistance only. Assistance Meeting Point is the Ticket Office.
<b>Accessible Taxis:</b>	No
<b>Accessible Taxis Note:</b>	Yes
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	Yes
<b>Impaired Mobility Set Down Note:</b>	Located at the front of the station
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	Please contact the helpline by phone on 0800 138 1016 or by emailing <a href="mailto:myjourney@southernrailway.com">myjourney@southernrailway.com</a> to ensure that arrangements are in place.
<b>Helpline Contact Note:</b>	The assisted helpline is not available on Christmas Day.
<b>Helpline Opening Hours:</b>	Monday to Sunday 7:00 AM to 10:00 PM

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