

East Dulwich

Address

East Dulwich station
Grove Vale
East Dulwich
SE22 8EF

Ticket office

Monday to Friday:	6:10 AM to 5:35 PM
Saturday:	8:10 AM to 2:45 PM
Sunday:	Unavailable

General information

Station Operator:	SN
Station Code:	EDW
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	Yes
Travelcard:	Zone 2
Oyster Comments:	You can top up pay-as-you-go on Oyster using the self service ticket machines. Oyster Cards cannot be purchased at this station.
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	Yes
Customer Help Points Note:	Platforms

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Waiting Room Note:	There is a waiting room on platforms 1 & 2.
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Spaces:	16

Type:	YES
Location:	By entrance to platform 1
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	NO
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here .

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This is a Category B2 station: Steep ramp to platform 1 (to London Bridge). Steep ramp to platform 2 (to Tulse Hill). Ramps are longer than 400m/above 1:10 gradient). Assistance Meeting Point is the platform 1 Help Point.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Located at the front of the station
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	No dedicated area
Helpline Contact:	Yes
Helpline Contact (Phone number):	Please contact the helpline by phone on 0800 138 1016 or by emailing myjourney@southernrailway.com to ensure that arrangements are in place.
Helpline Contact Note:	The assisted helpline is not available on Christmas Day.
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

The information in this document was generated 09/08/2020 23:40:40