

# Eden Park

## Address

Eden Park station  
Upper Elmers End Road  
Eden Park  
BR3 3DE

## Ticket office

<b>Monday to Friday:</b>	6:10 AM to 12:50 PM
<b>Saturday:</b>	7:20 AM to 2:00 PM
<b>Sunday:</b>	Unavailable

## Station details

### Alerts

On weekdays, the busiest times at this station are generally between 07:30 and 08:30

## General information

<b>Station Operator:</b>	SE
<b>Station Code:</b>	EDN
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	Yes
<b>Oyster Validator:</b>	Yes
<b>Smartcard Issued:</b>	Yes
<b>Smartcard Validaton:</b>	Yes
<b>Travelcard:</b>	Zone 5
<b>Oyster Comments:</b>	Oyster cards with a pre-loaded deposit only are available from ticket office. Top-up only from self-service ticket machine(s)
<b>Oyster Topup:</b>	Yes
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: Southeastern
<b>Ticket Office Note:</b>	On way in to access trains

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Phone number:</b>	0345 322 7021
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Services:</b>	This station has Secure station accreditation - For more information contact 0345 322 7021
<b>Customer Help Points:</b>	Yes
<b>Customer Help Points Note:</b>	On platform

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	Yes
<b>Station Buffet Note:</b>	Coffee kiosk
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Waiting Room Note:</b>	in booking hall only available when staff are present

**Passenger Information Systems:** DepartureScreens, Announcements, ArrivalScreens

## Car parking

**Car parking:** No

## Cycling

**Cycle Storage Availability:** Yes

**Sheltered:** yes

**Spaces:** 20

**Type:** Stands

**Cycle Storage CCTV:** No

## Other transport

**Location for rail replacement services:** Towards Lewisham - Bus stop A on Upper Elmers End Road.

Towards Hayes - Bus stop B on Upper Elmers End Road.

**Taxi Rank:** Yes

**Taxi Rank Note:** There is a taxi operator near the main station entrance

**Bus Service:** Yes

**Bus Service Note:** Information to plan your onward journey is available in a printable format [here](#)

## Accessibility

**Accessible Booking Office Counter:** No

**Accessible Public Telephones:** No

**Accessible Public Telephones Note:** Public telephones are not wheelchair accessible

**National Key Toilets:** No

**Induction Loop:** Yes

**Wheelchairs Available:** No

**Ramp For Train Access:** Yes

**Step Free Access:** No

**Step Free Access Note:** This station has a degree of step-free access to the platform, which may be in both directions or in one direction only - please check details -Step free access to platform 1 for services to London. There is no step free access to Platform 2.Only step access to platform 2 for services away from London. No step free interchange between platforms.

**Accessible Taxis:** No

**Accessible Taxis Note:** Accessible taxis are available to book

**Accessible Ticket Machines:** Yes

**Accessible Ticket Machines Note:** platform 1

**Impaired Mobility Set Down:** No

**Helpline Contact:** Yes

**Helpline Contact (Phone number):** 0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524

**Helpline Contact Note:** \*Helpline closed on Christmas Day

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