

# Doncaster

## Address

Doncaster station  
Station Court  
Doncaster  
DN1 1PE

## Ticket office

|                   |                    |
|-------------------|--------------------|
| <b>Monday:</b>    | 5:15 AM to 8:00 PM |
| <b>Tuesday:</b>   | 5:15 AM to 8:00 PM |
| <b>Wednesday:</b> | 5:15 AM to 8:00 PM |
| <b>Thursday:</b>  | 5:15 AM to 8:00 PM |
| <b>Friday:</b>    | 5:15 AM to 9:00 PM |
| <b>Saturday:</b>  | 5:15 AM to 8:00 PM |
| <b>Sunday:</b>    | 8:00 AM to 8:00 PM |

## Station details

### Alerts

A canopy is being built at the front of the station which will provide a covered walkway to the front of the station, taxi rank and the new car park on West Street. Doncaster Council will also be pedestrianising the forecourt. This work will be complete in Summer 2020.

### General information

|                          |          |
|--------------------------|----------|
| <b>Station Operator:</b> | GR       |
| <b>Station Code:</b>     | DON      |
| <b>Staffing Level:</b>   | fullTime |
| <b>CCTV:</b>             | Yes      |

### Ticket buying & collection

|                                |  |
|--------------------------------|--|
| <b>Oyster Pre Pay:</b>         | No   |
| <b>Oyster Validator:</b>       | No   |
| <b>Smartcard Issued:</b>       | No   |
| <b>Smartcard Validaton:</b>    | Yes  |
| <b>Oyster Topup:</b>           | No   |
| <b>Prepurchase Collection:</b> | Yes  |
| <b>Smartcard Topup:</b>        | Yes  |
| <b>Ticket Machine:</b>         | Yes  |
| <b>Penalty Fares:</b>          | Applicable Operators: TransPennine Express                         |
| <b>Ticket Office Note:</b>     | Two machines on concourse and three machines inside travel centre. |

### Passenger services

|   |  |
|---|--|
| <b>Lost Property Contact Available:</b> | No   |
| <b>Phone number:</b>                    | 03457 225333   |
| <b>Website:</b>                         | <a href="#">Go to website</a>  |
| <b>Ticket Gate:</b>                     | No   |
| <b>Customer Services:</b>               | We welcome your feedback, suggestions and ideas to help us to make changes that can develop and grow our business. |
| <b>Customer Help Points:</b>            | No   |

### Station facilities

|  |                      |
|--|----------------------|
| <b>ATM Machine:</b>                    | Yes                  |
| <b>ATM Machine Note:</b>               | Located on concourse |
| <b>Baby Change:</b>                    | Yes                  |
| <b>Seated Area:</b>                    | Yes                  |
| <b>Shops:</b>                          | Yes                  |
| <b>Station Buffet:</b>                 | Yes                  |
| <b>Telephones (Cards &amp; Coins):</b> | Yes                  |

|                           |   |
|---------------------------|---|
| <b>Toilets:</b>           | Yes   |
| <b>Toilets Note:</b>      | The toilets are adjacent to Platforms 3 and 4. The National key toilets are located on Platforms 3a and 8; these toilets are operated by a RADAR key. A RADAR key is available from the Customer Information Points on Platforms 4 and 8. |
| <b>Waiting Room:</b>      | No  |
| <b>Waiting Room Note:</b> | Platform 3 opening hours - 05:00 - 22:30<br><br>Platform 4 <i>North</i> Waiting Room opening hours - 05:00 - 01:30<br><br>Platform 4 <i>South</i> Waiting Room opening hours - 05:00 - 22:30  |

## Car parking

|                                       |   |
|---------------------------------------|---|
| <b>Car parking:</b>                   | Yes   |
| <b>Name:</b>                          | MSCP Frenchgate Shopping Centre                                     |
| <b>Operator:</b>                      | London North Eastern Railway  |
| <b>Spaces:</b>                        | 500   |
| <b>Annual Charge:</b>                 | £1559.00  |
| <b>Daily Charge:</b>                  | £13.00  |
| <b>Monthly Charge:</b>                | £202.00   |
| <b>Off Peak Charge:</b>               | £5.00   |
| <b>Per Hour Charge:</b>               | £1.50   |
| <b>Three Monthly Charge:</b>          | £519.00   |
| <b>Weekly Charge:</b>                 | £55.00  |
| <b>Car Parking Contact Available:</b> | No  |
| <b>Website:</b>                       | <b>Go to website</b>  |
| <b>Note:</b>                          | For a map of how to get to the car park, please click <b>here</b> . |

## Cycling

|                                    |                 |
|------------------------------------|-----------------|
| <b>Cycle Storage Availability:</b> | Yes             |
| <b>Sheltered:</b>                  | yes             |
| <b>Spaces:</b>                     | 62              |
| <b>Type:</b>                       | Stands          |
| <b>Location:</b>                   | Within car park |
| <b>Cycle Storage CCTV:</b>         | Yes             |

## Other transport

|  |   |
|--|---|
| <b>Location for rail replacement services:</b> | Pick Up / Drop Off outside the front of the station and park in the station overflow car park.  |
| <b>Taxi Rank:</b>                              | Yes   |
| <b>Taxi Rank Note:</b>                         | Doncaster is a large station with taxis usually available on a rank. Advance booking is not normally necessary or even possible, unless arriving early in the morning or late at night. Operator who accept bookings is Doncaster Station Taxis 01302 368 636 |
| <b>Bus Service:</b>                            | Yes   |
| <b>Bus Service Note:</b>                       | Information to plan your onward journey is available in a printable format <b>here</b>  |

## Accessibility

|   |  |
|---|--|
| <b>Accessible Booking Office Counter:</b> | Yes  |
| <b>Accessible Public Telephones:</b>      | No   |
| <b>Accessible Public Telephones Note:</b> | Phones are low level but not text  |
| <b>National Key Toilets:</b>              | Yes  |
| <b>National Key Toilets Note:</b>         | The National key toilets are located on Platforms 3a and 8; these toilets are operated by a radar key. A radar key is available from the Customer Information Points on Platforms 4 and 8. |
| <b>Induction Loop:</b>                    | Yes  |
| <b>Wheelchairs Available:</b>             | Yes  |
| <b>Ramp For Train Access:</b>             | Yes  |
| <b>Step Free Access:</b>                  | Yes  |
| <b>Step Free Access Note:</b>             | Doncaster has a RNIB Map for All located outside the main entrance adjacent to the taxi rank   |
| <b>Accessible Taxis:</b>                  | No   |
| <b>Accessible Taxis Note:</b>             | Advance booking not required   |
| <b>Accessible Ticket Machines:</b>        | Yes  |
| <b>Accessible Ticket Machines Note:</b>   | .  |
| <b>Impaired Mobility Set Down:</b>        | Yes  |

**Impaired Mobility Set Down Note:** station front

The information in this document was generated 29/10/2020 11:44:07