

Didcot Parkway

Address

Didcot Parkway station
Station Road
Didcot
OX11 7NR

Ticket office

Monday to Friday:	6:00 AM to 7:40 PM
Saturday:	6:30 AM to 7:40 PM
Sunday:	8:00 AM to 7:40 PM

General information

Station Operator:	GW
Station Code:	DID
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Western Railway
Ticket Office Note:	Located at the station main concourse.

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Please visit GWR Help & Support . Or contact our social media team @gwrhelp .
Customer Help Points:	Yes

Station facilities

ATM Machine:	Yes
ATM Machine Note:	Within SPAR retail shop, usage charge may apply.
Baby Change:	Yes
Seated Area:	Yes
Shops:	Yes
Shops Note:	Spar supermarket
Station Buffet:	Yes
Station Buffet Note:	Coffee shops
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The Ladies and Gentleman's toilets are located on Platform 2. The accessible toilet is located on Platform 3. National key toilets are operated by a RADAR key. The RADAR key is available from station staff upon request.
Waiting Room:	No
Waiting Room Note:	Platforms 1, 3 and 5

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	APCOA Parking (UK) Limited

Spaces:	2895
Annual Charge:	£1325.00
Daily Charge:	£7.50
Three Monthly Charge:	£455.00
Weekly Charge:	£165.00
Car Parking Contact Available:	No
Phone number:	0345 165 2030
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	182
Type:	Compound
Location:	Outside station
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Station forecourt.
Taxi Rank:	Yes
Taxi Rank Note:	Taxi rank is available at the station entrance if you require an accessible taxi please approach a member of staff.
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	Yes
National Key Toilets Note:	Accessible wc on platform 3. The National key toilets are operated by a RADAR key. The RADAR key is available from station staff upon request.
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Step free Category A station - This station has step free access to all platforms via lifts. Platform 1 can be accessed via ramp to the front of the station.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Accessible ticket machines are located at the station entrance by the ticket office.
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Set- Down / Pick up Points are available at the station entrance. Assisted Travel meeting Point - booking office main concourse. Please notify a member of staff.

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