

Carstairs

Address

Carstairs station
Strawfrank Road
Carstairs
ML11 8PR

Ticket office

Monday to Friday:	7:20 AM to 2:24 PM
Saturday:	7:20 AM to 2:24 PM
Sunday:	Unavailable

General information

Station Operator:	SR
Station Code:	CRS
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	No

Passenger services

Lost Property Contact Available:	No
Phone number:	03301 092 833
Website:	Go to website
Ticket Gate:	No
Customer Services:	customer.relations@scotrail.co.uk
Customer Help Points:	Yes

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Toilets Note:	The toilets are located in the Waiting room. Available during ticket office opening hours (not wheelchair accessible)
Waiting Room:	Yes
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	6
Type:	Stands

Cycle Storage CCTV:	No
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Other transport

Location for rail replacement services:	Buses pick up/drop off on Strawfrank Road
Taxi Rank:	Yes
Taxi Rank Note:	visit www.traintaxi.co.uk for details of taxis available for hire
Bus Service:	Yes
Bus Service Note:	for details of bus services, visit www.travelinescotland.com or call 0871 200 22 33 (24 hours)

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	This is a Category C station. No step free access - stairs down to island platform
Accessible Taxis:	No
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	Tel: 0800 912 2901; 18001 0800 912 2901 (for hard of hearing)

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