

# Coventry

## Address

Coventry station  
Station Square  
Coventry  
CV1 2GT

## Ticket office

<b>Monday to Friday:</b>	5:15 AM to 9:30 PM
<b>Saturday:</b>	5:30 AM to 8:45 PM
<b>Sunday:</b>	7:30 AM to 9:30 PM

## Station details

### Alerts

Temporary changes to ticket office opening hours at Coventry station during Coronavirus: Weekday 06:00-19:00, Saturday 06:00-19:00, Sunday 08:15-19:00. Assistance and information is available from staff whilst trains are running.

### General information

<b>Station Operator:</b>	VT
<b>Station Code:</b>	COV
<b>Staffing Level:</b>	fullTime
<b>CCTV:</b>	Yes

### Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: West Midlands Trains
<b>Ticket Office Note:</b>	Ticket machines can be found in the booking hall

### Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	Yes
<b>Customer Services:</b>	Monday to Sunday 06:00 - 21:00  Available from customer service offices, located on platform 1 and 3.
<b>Customer Help Points:</b>	Yes

### Station facilities

<b>ATM Machine:</b>	Yes
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	Yes
<b>Shops:</b>	Yes
<b>Station Buffet:</b>	Yes
<b>Telephones (Cards &amp; Coins):</b>	Yes
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The National key toilets are located on Platform 1; these toilets are operated by a radar key.
<b>Waiting Room:</b>	No
<b>Waiting Room Note:</b>	Closed until further notice.
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Multi Storey (Car Park 1)
<b>Operator:</b>	Avanti West Coast
<b>Spaces:</b>	358
<b>Annual Charge:</b>	£1200.00
<b>Daily Charge:</b>	£12.00
<b>Monthly Charge:</b>	£132.00
<b>Three Monthly Charge:</b>	£374.00
<b>Car Parking Contact Available:</b>	No
<b>Website:</b>	<b>Go to website</b>
<b>Note:</b>	For information on how to get to the car park, plus work out the cost of your stay visit the <b>Avanti West Coast website</b>
	Different rates apply to non rail users, please speak to a member of staff.

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	120
<b>Type:</b>	Compound
<b>Location:</b>	54 stands outside the main entrance, a cycling compound with 36 spaces and 30 stands in Car Park 2. A secure Cycle Hub is planned for 2017 as part of the station improvement works, please see station staff for more details.
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Rail replacement coach services can be found at the front of the station.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	Outside station front
<b>Bus Service:</b>	No

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	Yes
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	lifts to platforms 2, 3 and 4
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Impaired Mobility Set Down:</b>	Yes

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