

Clandon

Address

Clandon station
The Street
West Clandon
GU4 7TE

Ticket office

Monday to Friday:	6:25 AM to 11:00 AM
Saturday:	Unavailable
Sunday:	Unavailable

General information

Station Operator:	SW
Station Code:	CLA
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Near station entrance next to ticket office

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Customer Help points are located on every platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Toilets Note:	The toilets are located in the Booking Hall. The toilet facilities are only open during Ticket Office opening hours.
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Main
Spaces:	91
Annual Charge:	£999.00
Daily Charge:	£7.00
Monthly Charge:	£101.90
Off Peak Charge:	£3.50

Three Monthly Charge:	£305.70
Weekly Charge:	£31.90
Car Parking Contact Available:	No
Website:	Go to website

Note: Prices valid from 28th July 2019

Weekend tickets are available from 0930 Friday £7.90

Off Peak from 0930 Monday to Friday

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	8
Type:	Wheel Racks
Location:	Platform 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Station Approach, off The Street (A247)
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	Step-free category B Station - Level access to Platform 2 (for trains to Guildford). Short ramp to Platform 1 (approx gradient 1:12). Footbridge with steps between platforms, or step-free route approximately 275m via street - some missing dropped kerbs/ road crossing points.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 5282100
Helpline Contact Note:	24 hours a day, except Christmas Day and Boxing Day
Helpline Opening Hours:	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

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