

Cheam

Address

Cheam station
Station Approach
Upper Mulgrave Road
SM2 7AJ

Ticket office

Monday to Friday:	6:25 AM to 7:50 PM
Saturday:	7:50 AM to 2:25 PM
Sunday:	8:10 AM to 3:45 PM

General information

Station Operator:	SN
Station Code:	CHE
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validator:	Yes
Travelcard:	Zone 5
Oyster Comments:	You can top up pay-as-you-go on Oyster using the self service ticket machines. Oyster Cards cannot be purchased at this station.
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	Yes
Customer Help Points Note:	Ticket office and platforms.

Station facilities

ATM Machine:	No
Baby Change:	Yes
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Waiting Room:	No
Waiting Room Note:	Both platforms.
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba UK - www.sabaparking.co.uk/southern-railway
Car Parking Contact Available:	No
Phone number:	-
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Spaces:	38
Type:	YES
Location:	Approach road to Platform 1, and by car park on Platform 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	YES
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here .

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	Yes
National Key Toilets Note:	Available during staffing hours. Radar key controlled.
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	This is a Category B2 station: Step-free access to both platforms via separate entrances. No step-free access between platforms. Assistance Meeting Point is the middle of platforms 2.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	Yes
Impaired Mobility Set Down Note:	Whilst there is no dedicated area, there is ample space for impaired mobility set down / pick up at the front of the station
Helpline Contact:	Yes
Helpline Contact (Phone number):	Please contact the helpline by phone on 0800 138 1016 or by emailing myjourney@southernrailway.com to ensure that arrangements are in place.
Helpline Contact Note:	The assisted helpline is not available on Christmas Day.
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

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