

# Chafford Hundred Lakeside

## Address

Chafford Hundred station  
Burghley Road  
Chafford Hundred  
RM16 6QQ

## Ticket office

<b>Monday to Friday:</b>	6:00 AM to 6:30 PM
<b>Saturday:</b>	8:15 AM to 6:30 PM
<b>Sunday:</b>	8:45 AM to 3:20 PM

## Station details

### Alerts

Un-booked assistance? No problem.

The station offers assistance to customers who have not pre-booked any passenger assistance. We recognise that some customers already travel without having pre-booked assistance. Assistance can still be pre-booked for travel from/to this station.

## General information

<b>Station Operator:</b>	CC
<b>Station Code:</b>	CFH
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	Yes
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Comments:</b>	Oyster top-up is only available from the self-service ticket machines
<b>Oyster Topup:</b>	Yes
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: c2c

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	03457 44 44 22
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	Yes
<b>Customer Services:</b>	Monday - Friday, 08:00 - 20:00 Saturday and Sunday: 09:00 - 16:00 Public Holidays: 09:00 - 16:00 Closed Christmas Day and Boxing Day 0345 744 4422 (option 3, followed by option 3) <a href="mailto:contact@c2crail.co.uk">contact@c2crail.co.uk</a>
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	Yes
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<b>ATM Machine Note:</b>	Tesco Express outside the station
<b>Baby Change:</b>	Yes
<b>Seated Area:</b>	No
<b>Shops:</b>	Yes
<b>Shops Note:</b>	Lakeside Shopping Centre.
<b>Station Buffet:</b>	Yes
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	Yes
<b>Toilets Note:</b>	The toilets are located in the Booking Hall.  The National key toilets are located in the Booking Hall; these toilets are operated by a RADAR key.
<b>Waiting Room:</b>	No
<b>Passenger Information Systems:</b>	Departure Screens, Announcements

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	National Car Parks Ltd
<b>Spaces:</b>	138
<b>Annual Charge:</b>	£1121.00
<b>Daily Charge:</b>	£7.40
<b>Monthly Charge:</b>	£112.10
<b>Off Peak Charge:</b>	£3.10
<b>Three Monthly Charge:</b>	£325.00
<b>Weekly Charge:</b>	£29.30
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	0845 050 70 80
<b>Website:</b>	<b>Go to website</b>
<b>Note:</b>	Please note that the off peak parking rate applies after 10:00, Mondays to Fridays, all day Saturday and Sunday and on Bank Holidays

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Sheltered:</b>	yes
<b>Spaces:</b>	52
<b>Type:</b>	Stands
<b>Location:</b>	Outside station entrance
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Bus stops outside station entrance.  Ticket acceptance may be arranged on TfL Bus 370 to South Ockendon and Upminster, this service operates from Lakeside Shopping Centre Bus Station.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	Yes
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <b>here</b>

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Booking Office Counter Note:</b>	Customer Service Staff
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	Yes
<b>National Key Toilets Note:</b>	Booking hall. This can be accessed using a radar key.
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	Yes
<b>Step Free Access:</b>	Yes
<b>Step Free Access Note:</b>	Step free access is available from street level to the platform. Lifts/subways also connect the station to Intu Lakeside shopping centre
<b>Accessible Taxis:</b>	No

**Accessible Taxis Note:** Operated by local companies. Pre-booking advised

**Accessible Ticket Machines:** Yes

**Impaired Mobility Set Down:** Yes

**Impaired Mobility Set Down Note:** Outside station entrance

**Helpline Contact:** Yes

**Helpline Contact (Phone number):** 03457 44 44 22

**Helpline Opening Hours:** Monday to Sunday 24 hours

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