

Box Hill & Westhumble

Address

Box Hill & Westhumble station
Westhumble Street
Westhumble
RH5 6BT

General information

Station Operator:	SN
Station Code:	BXW
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southern

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	No
Customer Help Points Note:	platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Shops Note:	Flower stall, cycle repair, light refreshments
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Waiting Room Note:	No waiting room at this station
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba UK - www.sabaparking.co.uk/southern-railway
Car Parking Contact Available:	No
Phone number:	-
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Spaces:	8
Type:	YES
Location:	Platform 1

Cycle Storage CCTV:	Yes
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Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
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Taxi Rank:	Yes
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Taxi Rank Note:	NO
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Bus Service:	Yes
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Bus Service Note:	Information to plan your onward journey is available in a printable format here .
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Accessibility

Accessible Booking Office Counter:	No
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Accessible Public Telephones:	No
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National Key Toilets:	No
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National Key Toilets Note:	No
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Induction Loop:	Yes
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Wheelchairs Available:	No
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Ramp For Train Access:	No
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Step Free Access:	No
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Step Free Access Note:	This is a Category B3 Station - Step free access to platform 2 (to Dorking) only. Footbridge with steps to platform 1 (to London). Assistance Meeting Point is the Help Point.
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Accessible Taxis:	No
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Accessible Ticket Machines:	Yes
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Accessible Ticket Machines Note:	Located on platform 2
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Impaired Mobility Set Down:	Yes
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Impaired Mobility Set Down Note:	Whilst there is no dedicated area, there is ample space for impaired mobility set down / pick up in the car park
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Helpline Contact:	Yes
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Helpline Contact Note:	The assisted helpline is not available on Christmas Day.
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Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM
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