

Burnham-on-Crouch

Address

Burnham-on-Crouch station
Station Road
Burnham-on-Crouch
CM0 8BQ

Ticket office

Monday to Friday: 6:30 AM to 11:00 AM

General information

Station Operator: LE
Station Code: BUU
Staffing Level: partTime
CCTV: Yes

Ticket buying & collection

Oyster Pre Pay: No
Oyster Validator: No
Smartcard Issued: Yes
Smartcard Validaton: Yes
Oyster Topup: No
Prepurchase Collection: Yes
Smartcard Topup: Yes
Ticket Machine: Yes

Passenger services

Lost Property Contact Available: No
Website: [Go to website](#)
Ticket Gate: No
Customer Services: Monday-Saturday 08:00-20:00
Sunday 10:00-20:00
Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

Customer Help Points: Yes
Customer Help Points Note: Help point on platform 1

Station facilities

ATM Machine: No
Baby Change: No
Seated Area: Yes
Shops: No
Station Buffet: Yes
Station Buffet Note: Cafe
Telephones (Cards & Coins): No
Toilets: No
Waiting Room: No
Waiting Room Note: In ticket office
Passenger Information Systems: DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking: Yes
Name: Station Car Park
Operator: National Car Parks Ltd
Spaces: 106

Annual Charge:	£546.00
Daily Charge:	£3.50
Monthly Charge:	£55.00
Per Hour Charge:	£1.00
Three Monthly Charge:	£156.00
Weekly Charge:	£14.00
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	10
Type:	Stands
Location:	Station platform entrance
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Substitute bus services stop in station car park
Taxi Rank:	No
Bus Service:	No

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Single platform station. Step free access from the carpark to platform
Accessible Taxis:	No
Accessible Taxis Note:	Details of nearest taxis are shown on station information poster
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 028 28 78
Helpline Contact Note:	08:00 - 20:00
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 8:00 PM

The information in this document was generated 13/08/2020 11:39:45