

Burton-on-Trent

Address

Burton-on-Trent station
Borough Road
Burton-on-Trent
DE14 2DA

Ticket office

Monday to Friday:	6:10 AM to 7:30 PM
Saturday:	6:10 AM to 7:30 PM
Sunday:	10:00 AM to 6:30 PM

Station details

Alerts

Please note that some station facilities listed on this page may be unavailable or subject to adjustment due to the coronavirus pandemic. The latest information is available here: <https://www.eastmidlandsrailway.co.uk/covid-19>

General information

Station Operator:	EM
Station Code:	BUT
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Ticket Office Note:	On the station concourse

Passenger services

Lost Property Contact Available:	No
Phone number:	03457 125678
Website:	Go to website
Ticket Gate:	No
Customer Help Points:	No
Customer Help Points Note:	none

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	Yes
Toilets Note:	The toilets are located on Platform 2. The National key toilets are located on Platform 2; these toilets are operated by a radar key.
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park. (Pay by RingGO available) www.myringgo.co.uk
Operator:	EMR
Spaces:	110
Annual Charge:	£590.00
Daily Charge:	£4.50
Monthly Charge:	£63.00
Off Peak Charge:	£4.00
Three Monthly Charge:	£176.00
Weekly Charge:	£20.00
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	38
Type:	Stands
Location:	on the platform under the bridge
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Outside the front of the station.
Taxi Rank:	Yes
Taxi Rank Note:	Station 01283 532000 New Street 01283 515544 57 01283 575757
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Public Telephones:	No
Accessible Public Telephones Note:	None
National Key Toilets:	Yes
National Key Toilets Note:	The National key toilets are located on Platform 2; these toilets are operated by a radar key.
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	
Accessible Taxis:	No
Accessible Taxis Note:	Taxi number displayed on Useful Information Poster.
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes

The information in this document was generated 20/10/2020 14:33:27