

Brough

Address

Brough station
Station Road
Brough
HU15 1DZ

Ticket office

Monday to Friday:	5:15 AM to 7:45 PM
Saturday:	5:15 AM to 7:45 PM
Sunday:	9:00 AM to 6:30 PM

Station details

Alerts

From Sunday 02 February 2020 Penalty Fares will apply at this station.

If you wish to take a cycle on ANY TransPennine Express services you MUST make a cycle reservation BEFORE you travel. These can be made up to 15 minutes before the departure time.

How to book a bike space:

- WhatsApp: 07812 223 336
- Twitter: @TPEAssist
- Phone: Call 0345 600 1671 (Option 3)
- Online/App: Reserve your bike when you buy your ticket at tpexpress.co.uk or on our app. Search TPEExpress in the app/play store.
- Booking Office: Cycle reservations can be requested at any booking office.

General information

Station Operator:	TP
Station Code:	BUH
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern, TransPennine Express
Ticket Office Note:	The ticket office is located on Platform 1.

Passenger services

Lost Property Contact Available:	No
Phone number:	0345 600 1672
Website:	Go to website
Ticket Gate:	No
Customer Services:	To speak to a member of our team please call 0345 600 1671
Customer Help Points:	Yes

Customer Help Points Note: Help Points are available on both platforms to contact a member of our team in an emergency or for information when the ticket office is closed. When using the Help Point our CCTV will be monitoring your position for the duration of the call.

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Refreshments available Monday to Saturday 0600 to 1130
Telephones (Cards & Coins):	No
Toilets:	No
Toilets Note:	There are no toilet facilities available at this station
Waiting Room:	No
Waiting Room Note:	Waiting rooms are available on both platforms.
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	APCOA on behalf of TransPennine Express
Spaces:	172
Annual Charge:	£540.00
Daily Charge:	£4.80
Monthly Charge:	£68.00
Three Monthly Charge:	£178.00
Weekly Charge:	£22.00
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	82
Type:	Lockers
Location:	Platforms 1 and 2
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Replacement coaches depart from the Short Stay Car Park.
Taxi Rank:	Yes
Taxi Rank Note:	The nearest taxi office is on the station platform.
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	No
National Key Toilets Note:	There are no toilet facilities available at this station
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes

Step Free Access Note: Ramped access is provided from the station entrance to all platforms. This station is partially staffed. The station staffing hours are: Monday to Saturday: 05:30 - 19:45 Sunday: 09:00 - 17:00 Station staff can provide assistance throughout the station, and with boarding and alighting the train. Customers requiring assistance should make themselves known to station staff no less than 20 minutes prior to the departure time of their train. Assistance can be requested in advance by contacting the TransPennine Express Assisted Travel Team on 0800 107 2149 (18001 prefix for TextRelay). Outside of staffed station hours, assistance to board and alight the train can be provided by the Conductor. The conductor is usually positioned at the rear of the train. Customers requiring assistance to navigate through the station when the station is unstaffed are requested to contact the TransPennine Express Assisted Travel Team on 0800 107 2149 (18001 prefix for TextRelay) to arrange alternative transport to the closest station where assistance can be provided.

Accessible Taxis: No

Accessible Ticket Machines: Yes

Accessible Ticket Machines Note: The ticket machine is located on platform 1.

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 0800 107 2149

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