

Bures

Address

Bures station
The Paddocks, off Station Hill
Bures
CO8 5HS

General information

| | |
|--------------------------|-----------|
| Station Operator: | LE |
| Station Code: | BUE |
| Staffing Level: | unstaffed |
| CCTV: | Yes |

Ticket buying & collection

| | |
|--------------------------------|-----|
| Oyster Pre Pay: | No |
| Oyster Validator: | No |
| Smartcard Issued: | No |
| Smartcard Validaton: | No |
| Oyster Topup: | No |
| Prepurchase Collection: | No |
| Smartcard Topup: | Yes |
| Ticket Machine: | Yes |

Passenger services

| | |
|---|--|
| Lost Property Contact Available: | No |
| Website: | Go to website |
| Ticket Gate: | No |
| Customer Services: | Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00 |

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

| | |
|-----------------------------------|--------------------------|
| Customer Help Points: | Yes |
| Customer Help Points Note: | Help point on platform 1 |

Station facilities

| | |
|--|-----|
| ATM Machine: | No |
| Baby Change: | No |
| Seated Area: | Yes |
| Shops: | No |
| Station Buffet: | No |
| Telephones (Cards & Coins): | Yes |
| Toilets: | No |
| Waiting Room: | No |

Car parking

| | |
|---------------------------------------|-------------------------------|
| Car parking: | Yes |
| Name: | Station Car Park |
| Operator: | Greater Anglia |
| Spaces: | 22 |
| Daily Charge: | £3.00 |
| Car Parking Contact Available: | No |
| Phone number: | 0845 600 7245 |
| Website: | Go to website |

Cycling

| | |
|------------------------------------|-----------------|
| Cycle Storage Availability: | Yes |
| Sheltered: | no |
| Spaces: | 4 |
| Type: | Stands |
| Location: | In the car park |
| Cycle Storage CCTV: | No |

Other transport

| | |
|--|---|
| Location for rail replacement services: | Substitute bus services stop in station car park. |
| Taxi Rank: | No |
| Bus Service: | No |

Accessibility

| | |
|---|---|
| Accessible Booking Office Counter: | No |
| Accessible Public Telephones: | No |
| National Key Toilets: | No |
| Induction Loop: | Yes |
| Wheelchairs Available: | No |
| Ramp For Train Access: | Yes |
| Step Free Access: | Yes |
| Step Free Access Note: | Bures station is a single platform and rural. It has step free access but via a slope which may be too steep for some wheelchair users. |
| Accessible Taxis: | No |
| Accessible Taxis Note: | Details of nearest taxis are shown on station information poster |
| Accessible Ticket Machines: | Yes |
| Impaired Mobility Set Down: | No |
| Helpline Contact: | Yes |
| Helpline Contact (Phone number): | 0800 028 28 78 |
| Helpline Contact Note: | 08:00 - 20:00 |
| Helpline Opening Hours: | Monday to Sunday 8:00 AM to 8:00 PM |

The information in this document was generated 04/08/2020 08:52:49