

Bitterne

Address

Bitterne station
MacNaghten Road
Bitterne
SO18 1GG

General information

Station Operator:	SW
Station Code:	BTE
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Located on Platform 2

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Customer Help points are located on every platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Station Car Park
Spaces:	10
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	8
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services: To Southampton: Stop in Bullard Road adjacent to Station Hotel.

To Fareham: Bullard Road Gyratory (A3035) Bus Shelter

Taxi Rank: No

Bus Service: Yes

Bus Service Note: Information to plan your onward journey is available in a printable format [here](#)

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: No

Step Free Access Note: Step-free category B Station - There is step-free access to Platform 2 (for trains to Fareham and Portsmouth)

There is no step-free access to Platform 1 (for trains to Southampton Central), which is accessed via a stepped footbridge only

Accessible Taxis: No

Accessible Ticket Machines: Yes

Accessible Ticket Machines Note: All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 0800 5282100

Helpline Contact Note: 24 hours a day, except Christmas Day and Boxing Day

Helpline Opening Hours: Monday to Friday 24 hours

Saturday 24 hours

Sunday 24 hours

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