

Broadstairs

Address

Broadstairs station
Lloyd Road
Broadstairs
CT10 1HZ

Ticket office

Monday to Friday:	6:15 AM to 7:30 PM
Saturday:	6:15 AM to 7:30 PM
Sunday:	8:10 AM to 3:40 PM

Station details

Alerts

On weekdays, the busiest times at this station are generally between 19:00 and 20:00.

General information

Station Operator:	SE
Station Code:	BSR
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Southeastern
Ticket Office Note:	On way in to access trains from Lloyd Road entrance.

Passenger services

Lost Property Contact Available:	Yes
Phone number:	0345 322 7021
Website:	Go to website
Ticket Gate:	No
Customer Services:	0345 322 7021
Customer Help Points:	Yes
Customer Help Points Note:	On platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Station Buffet Note:	Coffee kiosk
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	Platform 2 - Available during staffing hours
Waiting Room:	No
Waiting Room Note:	on platform 2 only available when staff are present
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Saba Park Solutions UK Limited
Spaces:	39
Annual Charge:	£593.50
Daily Charge:	£3.80
Monthly Charge:	£54.10
Off Peak Charge:	£3.00
Six Monthly Charge:	£327.50
Three Monthly Charge:	£162.70
Weekly Charge:	£16.00
Car Parking Contact Available:	No
Phone number:	03301 235 247
Website:	Go to website
Note:	From 1st June - new off peak evening rate (after 18:00) - £1.50

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	22
Type:	Stands
Location:	upside
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	At Bus stops on the Broadway
Taxi Rank:	Yes
Taxi Rank Note:	There is a taxi rank near the station entrance.
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	The ticket counter can be adjusted by the operator to suit either standing or wheelchair users height.
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not wheelchair accessible
National Key Toilets:	Yes
National Key Toilets Note:	Platform 2 - Available during staffing hours
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	No
Step Free Access Note:	This station has a degree of step-free access to the platform, which may be in both directions or in one direction only - please check details - Step free access to platform 1 from main entrance for services towards Ramsgate. Step free access to platform 2 via side entrance from ramp off The Broadway. Step free interchange between platforms via road and steep paths in excess of 400 metres. Stepped access within station via the footbridge.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are available to book
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	Station forecourt
Impaired Mobility Set Down:	Yes
Helpline Contact:	Yes
Helpline Contact (Phone number):	0345 322 7021 or Text relay 18001 0345 322 7021 Freephone 0800 783 4524 or Text Relay 18001 0800 783 4524
Helpline Contact Note:	*Helpline closed on Christmas Day