

Bournemouth

Address

Bournemouth station
Holdenhurst Road
Bournemouth
BH8 8HX

Ticket office

Monday to Friday:	5:40 AM to 8:40 PM
Saturday:	5:40 AM to 8:40 PM
Sunday:	6:40 AM to 8:40 PM

General information

Station Operator:	SW
Station Code:	BMH
Staffing Level:	fullTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validator:	Yes
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Ticket Office Note:	Outside both station entrances and in booking hall

Passenger services

Lost Property Contact Available:	Yes
Website:	Go to website
Ticket Gate:	Yes
Customer Services:	Please contact our Customer Service Centre on 0345 6000 650
Customer Help Points:	Yes
Customer Help Points Note:	Customer Help points are located on every platform

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	Yes
Telephones (Cards & Coins):	Yes
Toilets:	Yes
Toilets Note:	The toilets are located on both platforms. The National key toilets are located on both platforms; these toilets are operated by a radar key. A radar key is available from station staff upon request. A 'National Key Scheme' key [RADAR] can be purchased by contacting the following. Address: 12 City Forum, 250 City Road, London, EC1V 8AF. Tel: 020 7250 3222. Minicom: 020 7250 4119. Fax: 020 7250 0212. Email: radar@radar.org.uk.
Waiting Room:	No

Car parking

Car parking:	Yes
Name:	Main
Spaces:	329
Annual Charge:	£939.00
Daily Charge:	£8.10

Monthly Charge:	£86.90
Off Peak Charge:	£4.00
Three Monthly Charge:	£260.70
Weekly Charge:	£37.30
Car Parking Contact Available:	No
Website:	Go to website
Note:	Prices valid from 28th July 2019

Weekend tickets available after 1000 Fridays £8.30

Off Peak from 1000 Monday to Friday

Cycling

Cycle Storage Availability:	Yes
Sheltered:	yes
Spaces:	118
Type:	Compound
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	To Southampton / Brockenhurst: Station entrance on Halfords side. To Poole: Station entrance on Asda side.
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
National Key Toilets:	Yes
Induction Loop:	Yes
Wheelchairs Available:	Yes
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Step-free category B station - This station has level access from the main car park to Platforms 1 and 2 (for most trains towards London Waterloo). There is level access from the bus and coach station to Platforms 3 and 4 (for most trains towards Weymouth) via a separate entrance. There are long and steep ramps between platforms - up to 1:8 gradient.
Accessible Taxis:	No
Accessible Ticket Machines:	Yes
Accessible Ticket Machines Note:	All South Western Railway ticket machines are able to sell tickets with Disabled Persons Railcard discounts. All machines are accessible, however the station may not be so please check the station access note for further details
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 5282100
Helpline Contact Note:	24 hours a day, except Christmas Day and Boxing Day
Helpline Opening Hours:	Monday to Friday 24 hours Saturday 24 hours Sunday 24 hours

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