

Brundall Gardens

Address

Brundall Gardens station
West End Avenue
Brundall
NR13 5RG

General information

Station Operator:	LE
Station Code:	BGA
Staffing Level:	unstaffed
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	No
Ticket Machine:	No

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Monday-Saturday 08:00-20:00 Sunday 10:00-20:00 Bank Holidays 09:00-18:00

The hours shown are for the Customer Relations team on 0345 600 7245 (option 8).

Closed on Christmas Day and Boxing Day.

Customer Help Points:	Yes
Customer Help Points Note:	Help point on platform 1

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	8
Type:	Stands
Location:	on platform 2
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services: Substitute bus services stop at bus stop on Cucumber Lane

Taxi Rank: No

Bus Service: No

Accessibility

Accessible Booking Office Counter: No

Accessible Public Telephones: No

National Key Toilets: No

Induction Loop: Yes

Wheelchairs Available: No

Ramp For Train Access: Yes

Step Free Access: No

Step Free Access Note: Step free access to Lowestoft and Great Yarmouth bound side but stepped footbridge to Norwich platform.

Accessible Taxis: No

Accessible Taxis Note: Details of nearest taxis are shown on station information poster

Accessible Ticket Machines: No

Impaired Mobility Set Down: No

Helpline Contact: Yes

Helpline Contact (Phone number): 0800 028 28 78

Helpline Contact Note: 08:00 - 20:00

Helpline Opening Hours: Monday to Sunday 8:00 AM to 8:00 PM

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