

# Balcombe

## Address

Balcombe station  
London Road  
Balcombe  
RH17 6JQ

## Ticket office

<b>Monday:</b>	6:30 AM to 2:30 PM
<b>Tuesday:</b>	6:30 AM to 2:30 PM
<b>Wednesday:</b>	6:30 AM to 2:30 PM
<b>Thursday:</b>	6:30 AM to 2:30 PM
<b>Friday:</b>	6:30 AM to 2:30 PM
<b>Saturday:</b>	6:30 AM to 2:30 PM
<b>Sunday:</b>	Unavailable

## General information

<b>Station Operator:</b>	SN
<b>Station Code:</b>	BAB
<b>Staffing Level:</b>	partTime
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	Yes
<b>Ticket Machine:</b>	Yes
<b>Penalty Fares:</b>	Applicable Operators: Southern

## Passenger services

<b>Lost Property Contact Available:</b>	Yes
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No
<b>Customer Help Points:</b>	Yes

## Station facilities

<b>ATM Machine:</b>	No
<b>Baby Change:</b>	No
<b>Seated Area:</b>	Yes
<b>Shops:</b>	No
<b>Station Buffet:</b>	No
<b>Telephones (Cards &amp; Coins):</b>	No
<b>Toilets:</b>	No
<b>Waiting Room:</b>	No
<b>Waiting Room Note:</b>	.
<b>Passenger Information Systems:</b>	DepartureScreens, Announcements, ArrivalScreens

## Car parking

<b>Car parking:</b>	Yes
<b>Name:</b>	Station Car Park
<b>Operator:</b>	Saba UK - <a href="http://www.sabaparking.co.uk/southern-railway">www.sabaparking.co.uk/southern-railway</a>
<b>Car Parking Contact Available:</b>	No
<b>Phone number:</b>	-
<b>Website:</b>	<a href="#">Go to website</a>

## Cycling

<b>Cycle Storage Availability:</b>	Yes
<b>Spaces:</b>	12
<b>Type:</b>	YES
<b>Location:</b>	Car park
<b>Cycle Storage CCTV:</b>	Yes

## Other transport

<b>Location for rail replacement services:</b>	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
<b>Taxi Rank:</b>	Yes
<b>Taxi Rank Note:</b>	NO
<b>Bus Service:</b>	Yes
<b>Bus Service Note:</b>	Information to plan your onward journey is available in a printable format <a href="#">here</a> .

## Accessibility

<b>Accessible Booking Office Counter:</b>	No
<b>Accessible Public Telephones:</b>	No
<b>National Key Toilets:</b>	No
<b>National Key Toilets Note:</b>	No
<b>Induction Loop:</b>	Yes
<b>Wheelchairs Available:</b>	No
<b>Ramp For Train Access:</b>	No
<b>Step Free Access:</b>	No
<b>Step Free Access Note:</b>	This is a Category B1 station: Step-free access via ramp from car park to platform 1 (for trains to London). Footbridge with steps to platform 2 (for trains to Brighton). Assistance Meeting Point is the Ticket Office.
<b>Accessible Taxis:</b>	No
<b>Accessible Ticket Machines:</b>	Yes
<b>Accessible Ticket Machines Note:</b>	Located on platform 1
<b>Impaired Mobility Set Down:</b>	Yes
<b>Impaired Mobility Set Down Note:</b>	Whilst there is no dedicated area, there is ample space for impaired mobility set down / pick up in the car park
<b>Helpline Contact:</b>	Yes
<b>Helpline Contact (Phone number):</b>	Please contact the helpline by phone on 0800 138 1016 or by emailing <a href="mailto:myjourney@southernrailway.com">myjourney@southernrailway.com</a> to ensure that arrangements are in place.
<b>Helpline Contact Note:</b>	The assisted helpline is not available on Christmas Day.
<b>Helpline Opening Hours:</b>	Monday to Sunday 7:00 AM to 10:00 PM

The information in this document was generated 29/11/2020 07:50:02