

# Alloa

## Address

Alloa station  
Station Road  
Alloa  
FK10 1BA

## Station details

### Alerts

#### Arrangements for Disabled Passengers travelling to Stirling station or onward on services going North / East

### General Information

- Platform 9 at Stirling is not accessible by wheelchair passengers from the main station entrance.
- Access to other platforms is by stairs only from platform 9
- Alternative route is via the staff back entrance gate but involves use of public roads.

### Arrangements

If you are disabled please contact our Assisted Travel so that we provide you with a taxi to Stirling if your journey is for travelling from following;

- Alloa to Stirling
- Alloa to stations north of Stirling (Dunblane, Bridge of Allan, Perth, etc)
- Alloa to Edinburgh or intermediate stations between Edinburgh and Stirling

Telephone: 08009122 901

Textphone: 18001 0800 912 2 901 (for the hard of hearing)

## General information

<b>Station Operator:</b>	SR
<b>Station Code:</b>	ALO
<b>Staffing Level:</b>	unstaffed
<b>CCTV:</b>	Yes

## Ticket buying & collection

<b>Oyster Pre Pay:</b>	No
<b>Oyster Validator:</b>	No
<b>Smartcard Issued:</b>	No
<b>Smartcard Validaton:</b>	Yes
<b>Oyster Topup:</b>	No
<b>Prepurchase Collection:</b>	Yes
<b>Smartcard Topup:</b>	No
<b>Ticket Machine:</b>	Yes

## Passenger services

<b>Lost Property Contact Available:</b>	No
<b>Phone number:</b>	03301 092 833
<b>Website:</b>	<a href="#">Go to website</a>
<b>Ticket Gate:</b>	No

<b>Customer Services:</b>	<a href="mailto:customer.relations@scotrail.co.uk">customer.relations@scotrail.co.uk</a>
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<b>Customer Help Points:</b>	Yes
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### Station facilities

<b>ATM Machine:</b>	No
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<b>Baby Change:</b>	No
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<b>Seated Area:</b>	Yes
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<b>Shops:</b>	No
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<b>Station Buffet:</b>	No
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<b>Telephones (Cards &amp; Coins):</b>	No
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<b>Toilets:</b>	No
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<b>Waiting Room:</b>	Yes
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<b>Passenger Information Systems:</b>	DepartureScreens, Announcements
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### Car parking

<b>Car parking:</b>	Yes
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<b>Name:</b>	Alloa Station Car Park
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<b>Operator:</b>	Local Council
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<b>Spaces:</b>	64
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<b>Car Parking Contact Available:</b>	No
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<b>Website:</b>	<a href="#">Go to website</a>
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### Cycling

<b>Cycle Storage Availability:</b>	Yes
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<b>Sheltered:</b>	no
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<b>Spaces:</b>	20
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<b>Type:</b>	Stands
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<b>Cycle Storage CCTV:</b>	Yes
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### Other transport

<b>Location for rail replacement services:</b>	Buses pick up/drop off from the car park immediately in front of the station
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<b>Taxi Rank:</b>	Yes
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<b>Taxi Rank Note:</b>	visit <a href="http://www.traintaxi.co.uk">www.traintaxi.co.uk</a> for details of taxis available for hire
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<b>Bus Service:</b>	Yes
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<b>Bus Service Note:</b>	for details of bus services, visit <a href="http://www.travelinescotland.com">www.travelinescotland.com</a> or call 0871 200 22 33 (24 hours)
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### Accessibility

<b>Accessible Booking Office Counter:</b>	No
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<b>Accessible Public Telephones:</b>	No
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<b>Induction Loop:</b>	Yes
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<b>Wheelchairs Available:</b>	No
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<b>Ramp For Train Access:</b>	Yes
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<b>Step Free Access:</b>	Yes
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<b>Step Free Access Note:</b>	This is a Category A station. This station has step-free access to single platform
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	Blue Badge parking bays: 3
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<b>Accessible Taxis:</b>	No
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<b>Accessible Ticket Machines:</b>	Yes
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<b>Impaired Mobility Set Down:</b>	Yes
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