

Alderley Edge

Address

Alderley Edge station
London Road
Alderley Edge
SK9 7QA

Ticket office

Monday to Friday:	Unavailable
Saturday:	7:30 AM to 2:00 PM
Sunday:	Unavailable

General information

Station Operator:	NT
Station Code:	ALD
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	Yes
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	No
Smartcard Topup:	Yes
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Northern

Passenger services

Lost Property Contact Available:	No
Phone number:	08002006060
Website:	Go to website
Ticket Gate:	No
Customer Services:	08002006060
Customer Help Points:	No

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	No
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	Yes
Toilets:	No
Waiting Room:	No
Waiting Room Note:	Waiting room available during booking office hours, and canopies at all times
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
Name:	Station Car Park
Operator:	Northern
Spaces:	30
Annual Charge:	£375.00
Daily Charge:	£3.00
Monthly Charge:	£38.00
Weekly Charge:	£12.00

Car Parking Contact Available:	No
Phone number:	0800 200 6060
Website:	Go to website
Note:	Car Park Charges:
	DAILY £3.00
	WEEKLY £12.00
	MONTHLY £38.00
	ANNUAL £375.00

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	10
Type:	Stands
Cycle Storage CCTV:	No

Other transport

Location for rail replacement services:	Bus stop on London Rd
Taxi Rank:	No
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	No
Accessible Booking Office Counter Note:	Ticket office staff make every effort to provide the assistance that disabled passengers require.
Accessible Public Telephones:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Separate level access from car park to Crewe platform and from station drive to ticket office and Manchester platform. A stepped footbridge links the two platforms. Anti-slip treads added to footbridge steps and deck in 2018.
Accessible Taxis:	No
Accessible Taxis Note:	contact Customer Relations 08002006060
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	No designated area is provided. The station front may be used for set down purposes.
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 138 5560 text relay 18001 0800 138 5560
Helpline Opening Hours:	Monday to Sunday 24 hours

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