

Acocks Green

Address

Acocks Green station
Yardley Road
Acocks Green
B27 6EB

Ticket office

Monday:	7:00 AM to 4:00 PM
Tuesday:	7:00 AM to 4:00 PM
Wednesday:	7:00 AM to 4:00 PM
Thursday:	7:00 AM to 4:00 PM
Friday:	7:00 AM to 6:00 PM
Saturday:	8:00 AM to 4:00 PM
Sunday:	Unavailable

General information

Station Operator:	WM
Station Code:	ACG
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	No
Smartcard Issued:	No
Smartcard Validaton:	No
Oyster Topup:	No
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	No
Customer Services:	Please contact our Contact Centre team on: 0333 311 0039. Who are open during the following times: Monday to Friday, 07:00 - 19:00 Saturday and Sunday, 08:00 - 16:00 Bank Holidays: 08:00 - 16:00 except Christmas Day and Boxing Day. **Acocks Green is accredited by the Secure Station Scheme**
Customer Help Points:	Yes
Customer Help Points Note:	On Platform and in Car Park

Station facilities

ATM Machine:	No
Baby Change:	No
Seated Area:	Yes
Shops:	No
Station Buffet:	No
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Passenger Information Systems:	DepartureScreens, Announcements

Car parking

Car parking:	Yes
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Name:	Station Car Park
Operator:	Network West Midlands
Spaces:	130
Car Parking Contact Available:	No
Website:	Go to website

Cycling

Cycle Storage Availability:	Yes
Sheltered:	no
Spaces:	13
Type:	Stands
Location:	On platform
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	In the event of engineering the bus/coach will collect from: The public service bus stop outside station entrance
Taxi Rank:	Yes
Taxi Rank Note:	Premier Radio 0121 604 4000
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Booking Office Counter Note:	None
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	Yes
Step Free Access:	Yes
Step Free Access Note:	Please note that lifts are available at this station between the booking hall and the car park and between the booking hall and the island platform. Alternatively, there are 34 steps from booking hall down to island platform. Direct access from car park to booking hall is via 40 steps. Direct access to car park from booking hall is locked after 8pm. Pick-up in car park only. CCTV car park only. Large stepping distance on Birmingham platform.
Accessible Taxis:	No
Accessible Taxis Note:	Accessible taxis are not available
Accessible Ticket Machines:	No
Impaired Mobility Set Down:	No
Impaired Mobility Set Down Note:	Pick up in car park only
Helpline Contact:	Yes
Helpline Contact (Phone number):	West Midlands Railway - 0800 0248998 Open: 08:00 - 22:00 7 days a week (except Christmas Day and Boxing Day)
Helpline Opening Hours:	Monday to Sunday 8:00 AM to 10:00 PM

The information in this document was generated 12/08/2020 04:34:03