

Alexandra Palace

Address

Alexandra Palace station
Station Road
Alexandra Park
N22 7ST

Ticket office

Monday to Friday:	6:15 AM to 1:00 PM
Saturday:	8:45 AM to 3:45 PM
Sunday:	Unavailable

General information

Station Operator:	GN
Station Code:	AAP
Staffing Level:	partTime
CCTV:	Yes

Ticket buying & collection

Oyster Pre Pay:	No
Oyster Validator:	Yes
Smartcard Issued:	No
Smartcard Validaton:	Yes
Travelcard:	Zone 3
Oyster Comments:	Top-Up is only available from the ticket machine
Oyster Topup:	Yes
Prepurchase Collection:	Yes
Smartcard Topup:	No
Ticket Machine:	Yes
Penalty Fares:	Applicable Operators: Great Northern

Passenger services

Lost Property Contact Available:	No
Website:	Go to website
Ticket Gate:	Yes
Customer Help Points:	Yes
Customer Help Points Note:	Ticket office, gateline and on platforms 1, 2 and 3/4.

Station facilities

ATM Machine:	Yes
ATM Machine Note:	ATM located in ticket hall
Baby Change:	No
Seated Area:	Yes
Shops:	Yes
Station Buffet:	Yes
Station Buffet Note:	Yes - cafe in ticket hall and on platform 1
Telephones (Cards & Coins):	No
Toilets:	No
Waiting Room:	No
Waiting Room Note:	Waiting room located on platforms 3 & 4.
Passenger Information Systems:	DepartureScreens, Announcements, ArrivalScreens

Car parking

Car parking:	No
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Cycling

Cycle Storage Availability:	Yes
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Spaces:	5
Type:	YES
Location:	Inside booking office, and opposite booking office
Cycle Storage CCTV:	Yes

Other transport

Location for rail replacement services:	Rail replacement bus stop locations are shown in the 'Getting to and from the station' section under 'onward travel'.
Taxi Rank:	Yes
Taxi Rank Note:	YES
Bus Service:	Yes
Bus Service Note:	Information to plan your onward journey is available in a printable format can be found here

Accessibility

Accessible Booking Office Counter:	Yes
Accessible Public Telephones:	No
Accessible Public Telephones Note:	Public telephones are not accessible
National Key Toilets:	No
Induction Loop:	Yes
Wheelchairs Available:	No
Ramp For Train Access:	No
Step Free Access:	No
Step Free Access Note:	This is a Category C station: This station does not have step-free access. Assistance Meeting Point is in the Ticket Hall next to the taxi office.
Accessible Taxis:	No
Accessible Taxis Note:	Yes
Accessible Ticket Machines:	Yes
Impaired Mobility Set Down:	No
Helpline Contact:	Yes
Helpline Contact (Phone number):	0800 058 2844
Helpline Opening Hours:	Monday to Sunday 7:00 AM to 10:00 PM

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