

Why we're changing the timetable

Many things in our world have changed. Like the way we work, the way we meet and the way we travel. And it's time we changed too.

So, on December 11th we're introducing a brand-new timetable across our network.

The changes will mean:

- A more consistent timetable throughout the day
- More trains on time

Make the 11th December the date to remember.



View your timetable at
[southeasternrailway.co.uk/
allchange](https://southeasternrailway.co.uk/allchange)

Allth change

on the Woolwich line

On December 11th we're introducing a brand-new timetable across our network to improve punctuality and reliability.

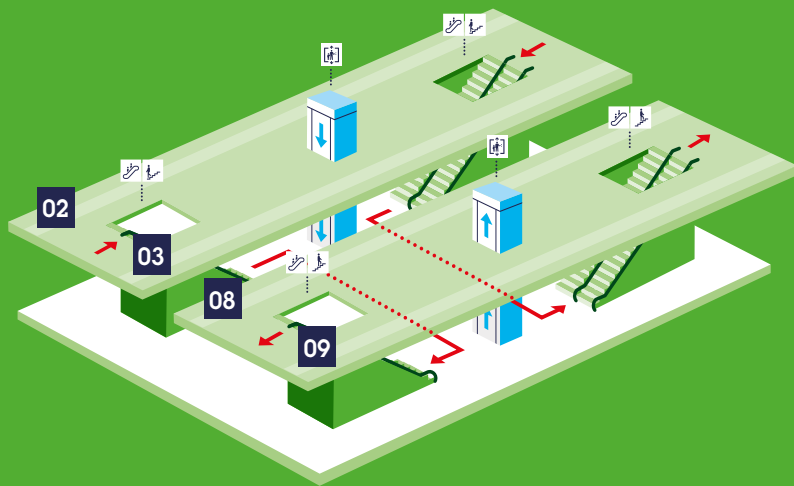
More trains will be on time, and to do that we're reducing the number of trains crossing one another at busy junctions. This means that all trains on this line will go to London Cannon Street and our customers looking to travel to London Charing Cross will now need to change at London Bridge instead of travelling directly.

We know that for some of our customers this will be less convenient, and we've ensured that there are frequent trains from London Bridge to London Charing Cross.

Changing at London Bridge station

Change at London Bridge via the stairs, lift or escalator and main concourse and head to platforms 8 and 9 for frequent services to London Charing Cross.

It's just a short distance between trains which have been timed to allow for transfers and extra staff will be on hand to help.



On the return journey, off peak customers for Woolwich line trains should head to platform 1, and peak customers should head to platforms 1 or 2.

Accessible Travel at London Bridge station

London Bridge has step-free access, all platforms can be accessed by lifts, train ramps are used, and our dedicated assistance staff will be on hand to accompany you through the station to your connecting train service if requested.

If you'd like to book assistance in advance simply contact our Passenger Assist team at least 2 hours before the start of your journey. They're available 24 hours a day, and every day except Christmas Day.

Call: 0800 783 4524

Text Relay: 18001 0800 783 4524

Online: southeasternrailway.co.uk/accessibletravel

Southeastern app: available to download from the App store or Google Play

We understand that planning in advance isn't always possible – you can turn up at any station that is accessible to you and request assistance from a member of our staff.

About London Bridge station

The £1bn redevelopment of London Bridge station provides more space and easier connections to other rail services and the Underground. The spacious street-level concourse gives step-free access to every platform via lifts and escalators and enables access to all the platforms from one place.

Customers can change trains all within a secure, well-lit environment, with CCTV, customer help points, free Wi-Fi and staff on hand to help at all times.