

About London Bridge station

The £1bn redevelopment of London Bridge station provides more space and easier connections to other rail services and the Underground. The spacious street-level concourse gives step-free access to every platform via lifts and escalators and enables access to all the platforms from one place.

Customers can change trains all within a secure, well-lit environment, with CCTV, customer help points, free Wi-Fi and staff on hand to help at all times.

About Lewisham station

Lewisham station has secure station accreditation achieving the national standard for passenger safety and security on Britain's railway stations.

Customers can change trains all within a secure, well-lit environment, with CCTV, customer help points and staff on hand to help at all times.

Why we're changing the timetable

Many things in our world have changed. Like the way we work, the way we meet and the way we travel. And it's time we changed too.

So, on December 11th we're introducing a brand-new timetable across our network.

The changes will mean:

- A more consistent timetable throughout the day
- More trains on time

Make the 11th December the date to remember.



View your timetable at
[southeasternrailway.co.uk/
allchange](https://southeasternrailway.co.uk/allchange)

Allth change on the Hayes line

On December 11th we're introducing a brand-new timetable across our network to improve punctuality and reliability.

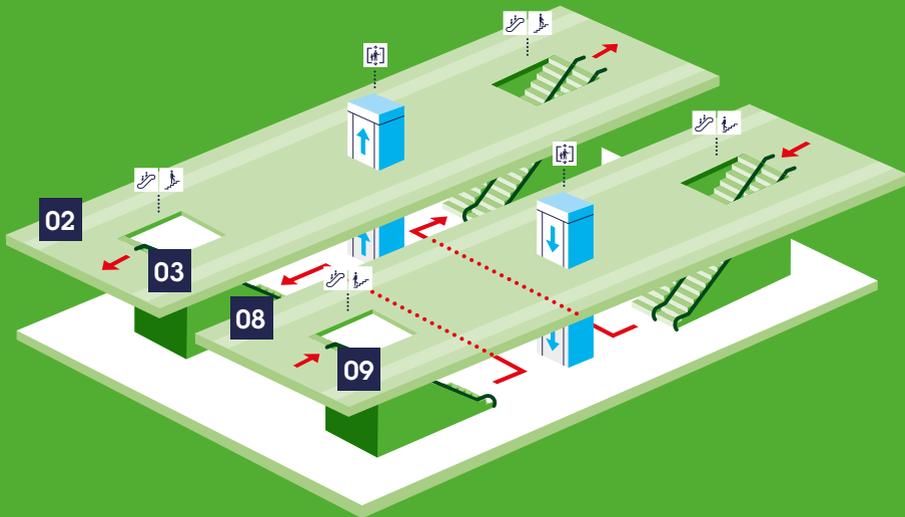
More trains will be on time, and to do that we're reducing the number of trains crossing one another at busy junctions. This means that all trains on this line will go to London Charing Cross and our customers looking to travel to London Cannon Street will now need to change at London Bridge instead of travelling directly. Or change at Lewisham for St Johns and New Cross.

We know that for some of our customers this will be less convenient, and we've ensured that there are frequent connecting trains.

Changing at London Bridge station

Change at London Bridge via the stairs, lift or escalator and main concourse and head to platforms 2 and 3 for frequent services to London Cannon Street.

It's just a short distance between trains which have been timed to allow for transfers and extra staff will be on hand to help.



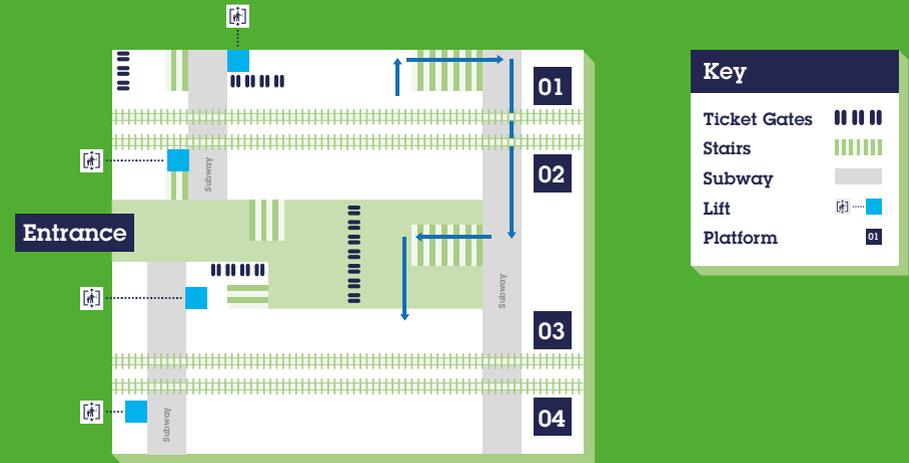
On the return journey, head to platforms 6 and 7 at London Bridge for Hayes line trains.

Changing at Lewisham station

Change at Lewisham via the stairs or lift and head to platform 3 for connecting services to New Cross and St Johns.

Customers using the stairs for the subway between platforms are encouraged to travel in the front 3 carriages of the train to make changing at Lewisham easier.

It's just a short distance between trains which have been timed to allow for transfers and extra staff will be on hand to help.



On the return journey, head to platform 2 at Lewisham for Hayes line trains.

Accessible Travel at London Bridge and Lewisham stations

London Bridge and Lewisham stations have step-free access, all platforms can be accessed by lifts, train ramps are used, and extra staff will be on hand to assist you.

If you'd like to book assistance in advance simply contact our Passenger Assist team at least 2 hours before the start of your journey. They're available 24 hours a day, and every day except Christmas Day.

Call: 0800 783 4524

Text Relay: 18001 0800 783 4524

Online: southeasternrailway.co.uk/accessibletravel

Southeastern app: available to download from the App store or Google Play

We understand that planning in advance isn't always possible – you can turn up at any station that is accessible to you and request assistance from a member of our staff.