

I am exempt from wearing a face covering

To help keep you safe when travelling with us please;

- Wash your hands before and after travel.
- Carry hand sanitiser.
- Maintain social distancing where you can.
- Pay contactless whenever possible or buy your tickets from our website or app.
- Plan ahead and check before you travel.
- Try to travel at quieter times.

Useful contact numbers

Southeastern Customer Services 0345 322 7021
Southeastern Assisted travel 0800 783 4524
National Rail Enquiries 03457 48 49 50
British Transport Police 0800 40 50 40
For the Text Relay service prefix
these numbers with 18001
Emergency services 999

for more travel information and guidance, please visit www.southeasternrailway.co.uk